



U.S. Department of Transportation  
National Highway Traffic Safety Administration

DOT Auto Safety Hotline  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 111

Date Received: 2005 MAY 20 AM 11:16  
22-FEB-2005  
Repository   
Reference No. 10112903

OWNER INFORMATION (Type or Print)

Name: [REDACTED]  
Address: [REDACTED]  
City: SANTEE State: CA Zip Code: [REDACTED]

Daytime Telephone Number: [REDACTED]  
Evening Telephone Number: SAME  
E-mail Address: NONE

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA will NOT provide your name or address to the vehicle manufacturer.  
Signature of Owner: [REDACTED] Date: 4/30/05

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1EAEF42X72E [REDACTED]  
Make: FORD Model: MUSTANG GT Model Year: 2002  
Date Purchased: 4-1-02 Dealer's Name and Telephone Number: DREW FORD (619) 464-7777  
Original Owner:  Dealer's City: LA MESA State: CA Zip Code: 91941 Engine: 8 Cylinders Fuel Type: GAS  
Transmission Type: AUTOMATIC  Antilock Brakes  Cruise Control Powertrain: 4.6 SOHC -260HP R.W. DRIVE  
Vehicle Component Code: 034530 SERVICE BRAKES, HYDRAULIC:FOUNDATION COMPONENTS  
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 13-FEB-2005 Failure Mileage: [REDACTED] Failure Speed: 20  
RT. SIDE REAR ROTOR (BROKE IN 2 PIECES - BOTH RT. SIDE WHEELS - REAR AXLE AND AXLE HOUSING BENT

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: [REDACTED] Tire Model (Name or Number): [REDACTED] Tire Size (Example P215/65R15): [REDACTED]  
DOT No. (Example: DOTM4L9ABC036): [REDACTED]  Original Equipment  Prior Repair Failure Location: [REDACTED]  
Tire Component Code: [REDACTED] Tire Failure Type: [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]  
Seat Type: [REDACTED] Installation System: [REDACTED]  
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash:  Yes  No Fire:  Yes  No  
Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: NO

Narrative Description of Incident(S), Crash(es), and Injury(ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

WHILE ON DRY PAVEMENT AND ENTERING THE HIGHWAY BEHIND TWO VEHICLES CONSUMER'S VEHICLE VEERED OFF THE ROAD, HITTING THE SIDE OF AN EMBANKMENT. VEHICLE CONTINUED AND VEERED ONTO THE OTHER SIDE OF THE RAMP [REDACTED]. AFTER VEHICLE WAS INSPECTED [REDACTED] REAR ROTOR BROKE ALONG WITH BENDING OF THE REAR AXLE. THE TERMINOLOGY WAS DESCRIBED AS THE MUSTANG WIGGLE OR SHUFFLE. A RECOMMENDATION OF REPLACING TIRES BY USING FALCON BRAND AND WIDEN REAR WHEELS. \*AK

THIS SEEMS TO BE A PROBLEM WITH THE MUSTANGS SINCE 1982. THEY ARE TO LIGHT IN THE REAR. THE CURE FOR ME WAS 275 TIRES ON 9 INCH RIMS AND 245'S ON 8 INCH RIMS IN FRONT USING AN ALL TERRAIN FALKEN TIRES. THE GOODYEAR TIRES SUPPLIED ARE TO HARD THEY TEND TO SLIP ON WET OR OILY PAVEMENT

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

AS YOU CAN SEE THIS 5 TO 8 SECOND TRIP  
ACROSS A FREEWAY RAMP COST ME OVER  
3000.00 . I WOULD APPRECIATE HEARING WHAT  
OUR "FRIENDS" AT FORD HAD TO SAY

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

400 Seventh St., S.W.  
Washington, D.C. 20590

Business  
Reply Use \$300

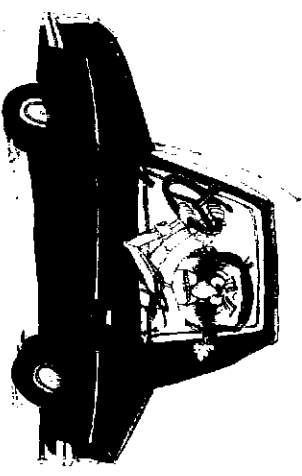
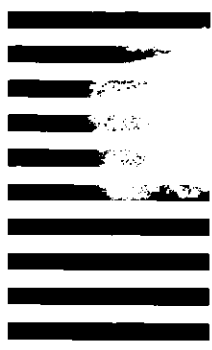
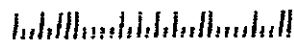
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POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
**Office of Defects Investigation, NVS-216**  
400 7th Street, SW  
Washington, DC 20590

NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES



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National Highway Traffic Safety  
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[www.nhtsa.dot.gov/hotline](http://www.nhtsa.dot.gov/hotline)

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(DASH) 2 DOT

**1-888-DASH-2-DOT**  
**1-888-327-4236**

and dial toll free at

**DASH2DOT**

TO REPORT VEHICLE SAFETY DEFECTS  
COMPLETE THIS FORM  
OR

**DOT AUTO SAFETY HOTLINE**

**QUESTIONNAIRE**



**VEHICLE  
OWNER'S**

THE ATTACHMENTS TO THIS DOCUMENT HAVE BEEN REMOVED TO PROTECT UNWARRANTED INVASION OF PERSONAL PRIVACY PURSUANT TO EXEMPTION 6 OF THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6).