



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1368

Date Received **2006 FEB -5 PM 1:07**
22-FEB-2006
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OWNER INFORMATION (Type or Print)

Name [Redacted]
Address [Redacted]
City **FRESNO** State **CA** Zip Code [Redacted]
Daytime Telephone Number [Redacted] E-mail Address [Redacted]
Evening Telephone Number [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorized signature, **DO NOT** provide your name or address to the vehicle manufacturer.
Signature of Owner [Redacted] Date **3/1/05**

VEHICLE INFORMATION

17 digit Vehicle Identification Number located at bottom of windshield on driver's side
Make **SUZUKI** Model **AERIO** Model Year **2002**
Date Purchased [Redacted] Dealer's Name and Telephone Number **539-Lithia Suzuki of Fresno** Engine: **1-4** Fuel Type: **unleaded**
Original Owner Dealer's City **FRESNO** State **CA** Zip Code **93710** No. Cylinders **4**
Transmission Type **5 speed manual** Antilock Brakes Powertrain **5 speed manual transmission** Cruise Control
Vehicle Component Code **021530 SUSPENSION:FRONT:CONTROL ARM:LOWER ARM**
Multiple Failures: **1**

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) **DEC-2003** Failure Mileage **19000** Failure Speed **45** **Sway bar connection to Rht Frnt Lower control Arm**

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make [Redacted] Tire Model (Name or Number) [Redacted] Tire Size (Example P215/85R15) [Redacted]
DOT No. (Example: DOTM18ABC036) Original Equipment Prior Repair Failure Location: [Redacted]
Tire Component Code [Redacted] Tire Failure Type [Redacted]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [Redacted] Date Manufactured: [Redacted] Model No./Name: [Redacted]
Seat Type: [Redacted] Installation System: [Redacted]
Child Seat Component Code: [Redacted] Failed Part: [Redacted]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the accident, failure(s), condition, and injury(ies).)

Crash Yes No Fire Yes No Number of Persons Injured **0** Number of Deaths **0** Reported to Police **Y**

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

WHILE TURNING RIGHT AT 45 MPH THE LOWER CONTROL ARM SNAPPED. CONSUMER LOST STEERING CONTROL AND WAS IN CONTROL. VEHICLE WAS TOWED. DEALERSHIP REPAIRED THE LOWER CONTROL ARM. *AK
Landed Front on OR Hit pole (wooden 3 1/2) in medium Air bags did not deploy

Include, if available, Police/Fire Department Reports, Photos, and Repair Invoices. ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

speed@45mile Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

while exiting freeway 110 - Right, Felt Jolt From Right Front end - Lost steering control, Landed on Medium - Prior, tried Braking hard car did not come to a stop - Car drifted left - Felt like it had a flat tire on Right Front then landed on medium - hit front of bumper mid section - Air bags did not deploy - call for Roadside Assistance Program hang on my daughter. - Findings after facts connection between Sway Bar and Lower Right control Arm had Broken in half - Right lower control arm - released Ball joint - Lower control arm Ringed around inner at rim then punctured wall inner Right tire - where as flattened at tire.

ATTACH ADDITIONAL SHEETS IF NECESSARY

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400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300

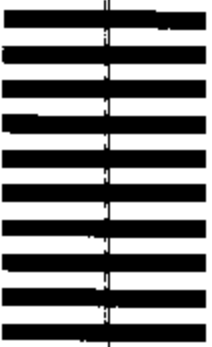


ONE PAGE FROM RUMBLE FENDER IN THE UNITED STATES

BUSINESS REPLY MAIL
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POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



VEHICLE OWNER'S QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

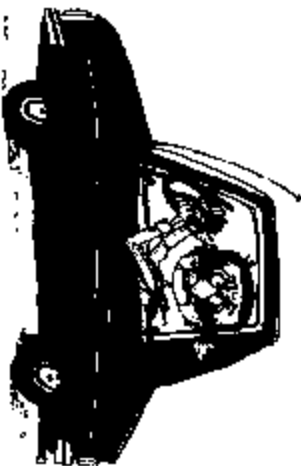
OR

DASH2DOT

and dial toll free at

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