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Pine Beach, NJ,  
E-Mail:

January 31, 2005

NHTSA  
U.S. Department of Transportation  
400 Seventh Street  
Washington, D.C. 20590

FORD MOTOR CO., Mercury Div.  
P.O. BOX 1884  
Dearborn, MI 48121

Re.: 2000 Mercury Grand Marquis, 4 door sedan, VIN NO. 2MEFM74W1YX706962

Dear Sir / Madam:

This will confirm the complaint filed on the morning of January 31, 2005.

On October 18, 2004, (not the 22<sup>nd</sup> as previously reported), while driving on the NY State Thruway, with the speed control on, the engine abruptly stopped. Had we not been in the fast lane, a truck very probably would have hit us. The ignition key was turned off, which inactivated the speed control, and the engine was started with no problem. When the speed control was again activated, the motor began to misfire and the temperature "idiot light" came on; in spite of the fact that the "gauge" on the dash indicated that all was normal. We pulled off the road and stopped; which again inactivated the speed control. There was no steam and a physical exam (touching) of the radiator cap and hoses revealed that the gauge, not the "idiot light" was correct and that the car was not overheating. After exiting the Thruway, we sought a repair shop. The speed control was again activated and the engine immediately stopped. We called AAA and were towed to Loyal Tire & A in Harriman, NY.

After computer analysis and road testing, they could find nothing wrong, but it was suggested that we not use the speed control. Cost \$43.26.

The above was reported to the Causeway Service Dept. on Jan. 14, 2005. They provided us with a telephone number that turned out to be a marketing message.

When we saw the information on the TV about the 2000 recall of "Fords" that have faulty speed control switches that cause fires, we both immediately recalled the problem above and the fact that we smelled what appeared to be hot / burning wires. We strongly feel that my 2000 Merc. has the faulty type switch, or, the problem is also applicable to the type switch in my car.

Sincerely,

*Amoracci*  
2/17/05