



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 241

Date Received

2005 MAR 23
18-FEB-2005

Repository ☐

Reference No.
10111782

OWNER INFORMATION (Type or Print)

Name ☐ [Redacted]
Address ☐ [Redacted]
City OCDEE State FL Zip Code ☐ [Redacted]
Daytime Telephone Number ☐ [Redacted]
Evening Telephone Number ☐ [Redacted]
E-mail Address ☐ [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 1/1

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
JT2BK12U420 ☐ [Redacted]
Make TOYOTA
Model PRIUS
Model Year 2002
Data Purchased 14-AUG-02
Dealer's Name and Telephone Number Toyota of Longwood 407-322-9788
Engine: No. Cylinders 4
Fuel Type: Gas
Original Owner ☒ [Redacted]
Dealer's City Longwood
State FL Zip Code 32750
Transmission Type ☐ Antilock Brakes
AUTOMATIC ☒ Cruise Control Powertrain 4 WHEEL DRIVE
Vehicle Component Code 110000 ELECTRICAL SYSTEM
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 12 JAN-2005
Failure Mileage 36000
Failure Speed 20
Hybrid Battery Pack Caught on fire

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make _____ Tire Model (Name or Number) _____ Tire Size (Example P215/65R15)
DOT No. (Example: DOTM18ABC038) ☐ Original Equipment ☐ Prior Repair Failure Location: _____
Tire Component Code _____ Tire Failure Type _____

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: _____ Date Manufactured: _____ Model No./Name: _____
Seat Type: _____ Installation System: _____
Child Seat Component Code: _____ Failed Part: _____

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☐ Yes ☒ No Fire ☒ Yes ☐ No
Number of Persons Injured 0 Number of Deaths 0 Response to Police Y

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, i.e., parts repaired or replaced (and if old part is available).

WHILE DRIVING 20 MPH THE VEHICLE CAUGHT ON FIRE IN THE TRUNK WHERE THE BATTERY WAS LOCATED. CONSUMER WAS ABLE TO PULL THE VEHICLE OFF THE ROAD. THE LOCAL FIRE DEPTMENT ARRIVED AND EXTINGUISH THE FIRE. THE CAUSE OF THE FIRE WAS DETERMINED TO BE AN ELECTRICAL SHORT. THE DEALER WAS NOTIFIED. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-578) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

while driving about 20 mph. All of the warning light came on. I immediately pulled off the road onto the shoulder. I called my husband who was about one mile away. He came and when we opened the trunk, the flames shot up. We closed the trunk and called 911. Police and fireman came and put out the fire. The insurance co. declared it a total loss. There were no injuries. I do not have the police or fire report they are with the Accr. Dept. I have enclosed pictures.

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400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 79178 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



**VEHICLE
OWNER'S**

QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

**TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM**

OR

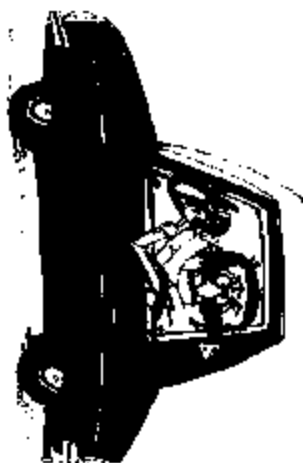
DASH2DOT

and dial toll free at

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(DASH) 2 DOT



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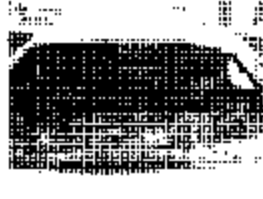
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