



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100192

Date Received

2005 FEB 23
17-FEB-2005

Repository ☐

Reference No.
10111737

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City IRVINE State CA Zip Code [REDACTED]

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?
(In the absence of an authorized address to the vehicle manufacturer.)
Signature of Owner [REDACTED] Date 3/7/05 ☒ YES ☐ NO

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
1FAHP60A64Y [REDACTED] Make FORD Model THUNDERBIRD Model Year 2004
Date Purchased 2/04 Dealer's Name and Telephone Number HARBOR BLVD THEODORE ROBINIS FORD
Original Owner ☒ Dealer's City COSTA MESA, CALIF. State Zip Code
Transmission Type AUTOMATIC ☒ Antilock Brakes ☒ Cruise Control Powertrain FRONT WHEEL DRIVE
Vehicle Component Code -Q31000 SERVICE BRAKES, HYDRAULIC; PEDALS AND LINKAGES
Multiple Failure: 1 HUNDREDS OF TIMES

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 05-DEC-2004 Failure Mileage 9 Failure Speed TROUBLE IS A DESIGN CAUSING PERIODS DANGER
FOOT BRAKE PEDAL REQUIRES EXCESSIVE 6 INCH
TO PUSH DOWN ACTION TO ACTIVATE BRAKING

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036) ☐ Original Equipment ☐ Prior Repair Failure Location:
Tire Component Code Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured Number of Deaths Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e. parts repaired or replaced (and if old part is available).

VEHICLE IS EXPERIENCING BRAKE PROBLEMS. WHEN YOU STOP IN A HURRY THE FOOT GOES DOWN TO THE FLOOR. OWNER WENT TO THE
DEALER AND ASKED TO HAVE THE BRAKES ADJUSTED. OWNER WAS TOLD THERE IS NO ADJUSTING THE BRAKES OR ACCELERATOR. THE
BRAKE PEDAL IS TO CLOSE TOGETHER CAUSING THE VEHICLE TO ACCELERATE WHILE BRAKING. PROVIDE FURTHER DETAILS. *NM
POWERFUL AUTO MOBILE!
THIS CAR IS A SERIOUS ACCIDENT CAUSER IN THE FUTURE!
LISTEN TO ME! DO SOMETHING ABOUT IT!
THE SOFT RUBBERY FOOT BRAKE CAN KILL PEOPLE!
THERE IS NO ADJUSTMENT BUILT IN!!

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent
amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer
should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response,
or a statistical summary thereof, may be used in support of the agency's action.