



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4238)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 241

Date Received

2005 APR 14
17-FEB-2005

Repository

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OWNER INFORMATION (Type or Print)

Name _____
Address _____
City PARKER State PA Zip Code _____

Daytime Telephone Number _____

E-mail Address _____

Evening Telephone Number _____

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO

In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date 1/1/05

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side KMHWF23S02A		Make HYUNDAI	Model SONATA	Model Year 2003
Date Purchased 19-FEB-04	Dealer's Name and Telephone Number KELLY-HYUNDAI 724-287-2701		Engine: No. Cylinders 6	Fuel Type: Gas
Original Owner <input type="checkbox"/>	Dealer's City	State	Zip Code	
Transmission Type AUTOMATIC	<input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control	Powertrain FRONT WHEEL DRIVE	Vehicle Component Code 194000 TIRES:VALVE	
Multiple Failures: 2 No 3				

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 08-NOV-2004	Failure Mileage	Failure Speed	
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Union Royal	Tire Model (Name or Number) 974 M+R 3996-887	Tire Size (Example P215/85R15) P 205/65 R 15
DOT No. (Example: DOTR18AB038)	<input checked="" type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location: Front tires
Tire Component Code	Tire Failure Type: Cut stem valve	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N
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Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

SOMETHING IS CUTTING THE STEM AND THE TIRE AROUND THE STEM AREA. TWICE THE DEALER REPLACED THE TIRE AND THEY ARE UNABLE TO LOCATE THE CAUSE. THE PROBLEM IS STILL RECURRING. THE DEALER HAS PASSED THIS INFORMATION OVER TO THE MANUFACTURER.

*NN

There has been 3 stems cut all on front tires.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Letter enclosed that we sent to Eastern Region for Hyundai Co.

Copy

Parker Pa
Mar 3, 2005

Eastern Region
1100 Cranbury South River Road
Jamesburg, N.J. 08831

Dear Sir:

We bought((bought a 2003 Sonata)
) a Hyundai Sonata from Kelly
Chevrolet-Cadillac Hyundai in Butler Pa. 252 Pittsburgh Rd Route 8 South
Butler Pa 16002.

We like the Sonata car and everyone that sees it tells what a nice
car, BUT we having trouble with the front wheel on the drivers side. We
We had new Tires put on and in two weeks we had a flat Tire. The Hub Cap
cut the Stem and cut the Tire badly.

We had to wait several Weeks until they could get us a Tire to match the
Three. We ran the car with no Hub Cap on until they had the New Tire.
No flat Tire. until we had the new one put on. Two weeks later we had
another flat Tire. This is not safe too drive and may cause an accident
and some one could be hurt.

I (Laura) am afraid to drive the car. I'm 74 and can not change a Tire
nor should I have too when there are New Tires on the car.

Kelly's Hyundai have been verty good too us BUT this is not their
Fault. There other four cars that have the same problem its not just us.
Please take care of this Default. I (Laura) called the NHTSA. U.S. DEPT.
of Transportation Washington D.C. and told them the problem I was having.

It may be the Wheel or just The Hub Cap.(they had the Hub Cap on correct
We are sending a copy of this Letter to KeEly Hyundai in Butler.
Our phone # Thank You.

Yours Truly

P. S.

has been watching the Stem on the Tires and this morning the
Stem on the front wheel was being cut. We are enclosing the cut Stem.
If he had not been checking we would have had a Flat Tire again.
We had too take the car up to the Garage in Eau Claire and have a new Stem
put on. We left the Hup Cap off. We beleive the Hub Cap are causing
all this problem. We dont know for sure. It is your place too take Care of
This. We always had Chrysler Cars before and no problem. If this is the
TYPE OF Car you are manfufacturing We will not be buying a another Hyundai.

BOTH OF THE FRONT TIRES HAVE THIS DEFAULT. SO FAR THE BACK ONES SEEMS
all right for how long we don't know.

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**