U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100192

Date Received: 16-FEB-2005 (2005 FEB 24 PM 2:03)
Repository ☐
Reference No.: 10111648

OWNER INFORMATION (Type or Print)

Name: [redacted]
Address: [redacted]
City: YORK BEACH | State: ME | Zip Code: [redacted]
Daytime Telephone Number: [redacted]
Evening Telephone Number:
E-mail Address:

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of e[redacted] NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner [redacted] Date 3/10/05

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side	Make	Model	Model Year
WAUYP64B[redacted]	AUDI	ALLROAD QUATTRO	2001

Date Purchased	Dealer's Name and Telephone Number	Engine:	Fuel Type:
July, 2001	Dover Auto World 603/742-1676	No. Cylinders - 6	Gas

Original Owner	Dealer's City	State	Zip Code
☒	Dover	NH	03820

Transmission Type		Powertrain	Vehicle Component Code
AUTOMATIC	☒ Antilock Brakes ☒ Cruise Control	ALL WHEEL DRIVE	103000 POWER TRAIN:AUTOMATIC TRANSMISSION Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)	Failure Mileage	Failure Speed
01-FEB-2005	55700	1 mph

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTMALSABC038)	☐ Original Equipment ☐ Prior Repair	Failure Location:
Tire Component Code		Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION
(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)

Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No			N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

OWNER COMPLAINED ABOUT A TRANSMISSION PROBLEM. OWNER WAS DRIVING THE VEHICLE AND WHEN CHANGING GEARS THE VEHICLE WOULD NOT GO INTO DRIVE. IT WAS STUCK IN REVERSE. OWNER TOOK THE VEHICLE TO THE DEALER, AND WAS TOLD THAT IT WAS A SEALED UNIT, AND THERE WAS NO WAY THEY COULD REPAIR THE DEFECT. MANUFACTURER SENT A REGIONAL REPRESENTATIVE, WHO OFFERED TO ABSORB 50% OF THE REPAIR COST. *AK
75%

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The CAR remained AT the dealership until all possible solutions could be investigated FOR 3 WEEKS.
Owner contacted Audi Consumer Relations/Advocates - told that there hands were tied since the Dealership had already contacted the Regional Rep.

This created a standstill and finally had to pay $1,600 - (25% of cost of replacement) in order to get CAR back. I am keeping All Receipts.

[redacted]

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use $300

PORTSMOUTH, NH 03801
PM
11 MAR
2005

GREETINGS FROM
NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO 73178 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

VEHICLE OWNER'S QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS COMPLETE THIS FORM OR

DASH2DOT

and dial toll free at

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1-888-327-4236

DOT Auto Safety Hotline (DASH) 2 DOT

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