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Jordan, Michael

2015 FEB 16 PM 9: 20

From: Kivett, Peter
Sent: Friday, February 11, 2005 11:08 AM
To: Jordan, Michael
Subject: FW: Durango Ball joints

thankx

-----Original Message-----

From:
Sent: Friday, February 11, 2005 10:59 AM
To: Kivett, Peter
Subject: Durango Ball joints

Hi Peter ,

I was told you were in charge of investigating Dodge Durango Front end problems.
Engineering Analysis EA03-023
If you are the wrong guy-maybe you can pass my info on.

My 1998 Durango had all 4, top and bottom, ball joints fail at around 48000 miles when the car was 3 years old.

All the bearings in the front a year later

All the tie rod ends last year.

I had a freak spin -out accident 2 years ago that my service center said was caused by the front end instability , bad tie-rod ends.

Also, I only get a year or so on front tires before they wear out.

Now my service people tell me 3 out of 4 ball joints have failed again at 114,000 miles

My vin # 1B4H928Y9W

Is your agency investigating any of this?

Best Regards

Needham, MA

Jessica
my 02/11/05