



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline Vehicle Owner's Questionnaire

TO REPORT VEHICLE SAFETY DEFECTS

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received

Od_or _____
rt_dt _____
od_rt _____
up_ltr _____

2005 FEB -7

Reference No.

77 9:58
10111546

OWNER INFORMATION (Type or Print)

Name

Street

Apt. No.

City

State

Zip Code

Daytime Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 1/18/05

PRODUCT INFORMATION

Vehicle Identification No. (VIN.)
(17 Digits)

(Located at bottom of
windshield on driver's side)

Make

Model

Year

1 C 4 G J 4 5 3 9 1 B

Chrysler

VOYAGER

2001

Purchased Date

Dealer's Name

Riverside Auto

Engine Size
(CID/CC/L)

3.3

Turbo
 Diesel
 Gas
 Fuel Injection

12/2001

Dealer's City

MARINETTE

State

WI

Zip Code

54143

No. Cylinders

6

Manufacture Date
(on driver's door or pillar)

Transmission Type

Restraint System

Cruise Control

Drivetrain

Vehicle Type

Body Style

2/01

Manual
 Automatic

Driverside Air Bag
 Motorbelt
 Passengerside Air Bag
 2-Point Belt
 3-Point Belt

Yes
 No

Front
 Rear
 4-Wheel

Car
 Sport Utility
 Van
 Truck
 Minivan
 Motorcycle
 Other

2-Door
 4-Door
 Stationwagon
 Pick Up Truck
 Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s)

Clock Spring

Location

Left
 Right
 Front
 Rear

Failed Part(s)

Original
 Replacement

Handicap Adaptive Equip

Yes
 No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand

Tire Name

Complete Tire Size

DOT No.

No. of Failures

Date(s) of Failure(s)

Mileage at Failure(s)

Vehicle Speed at Failure(s):

Failed Part(s)
Available?

Yes No

NHTSA Previously
Contacted?

Yes No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies). Attach photos if available.)

Crash

Yes No

Fire

Yes No

Number of Persons Injured

Number of Fatalities

Reported to Manufacturer

Yes No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

The air bag light on the dash kept blinking on and off. I was afraid the air bag might not work if we did have an accident so we decided to have it checked out. I took it back to the dealer where we bought the car. They put the car on their computer and decided it was a defective clockspring. I found out last November of 2004, through my brother-in-law who owns a 2000 Chrysler VAN that he had gotten a recall notice on his van for the same exact problem I had on my 2001 VAN.

Continue on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to a 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mail postage free or fax to 202-366-7882

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I really don't think that Chyster tossed out all of clock springs that were used on the 1998-2000 models. I believe that the same clock spring that was used on the 1998-2000 models was used on my van ~~with~~ that is a 2001. I believe I should be reimbursed for my expenses for replacing the clockspring on my 2001 Chrysler Voyager.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

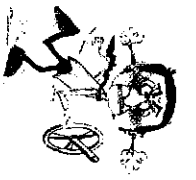
BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590



Complete and return or place in your car manual for future use



**VEHICLE
OWNER'S
QUESTIONNAIRE
(V00Q)**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

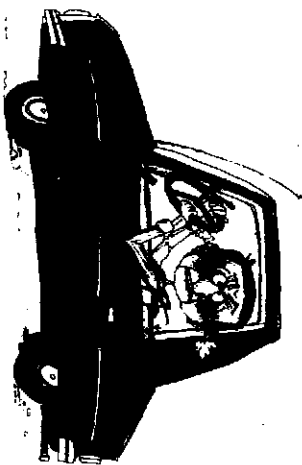
DASH 2 DOT

and dial toll free at

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