



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

2005

FOR AGENCY USE ONLY 1368

Date Received

Repository ☐

Reference No.
10111524

Daytime Telephone Number

E-mail Address

Evening Telephone Number

OWNER INFORMATION (Type or Print)

Name
Address
City HOPE State RI Zip Code

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorized signature, please provide your name or address to the vehicle manufacturer.
Signature of Owner Date 2/22/05

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
1FTNK21P24E
Make FORD Model F250 Model Year 2004
Date Purchased 11-15-2003 Dealer's Name and Telephone Number RIZZO FORD 401 353 2300
Engine: No. Cylinders 8 Fuel Type: Diesel
Original Owner ☒ Dealer's City No. PROVIDENCE State RI Zip Code
Transmission Type ☒ Automatic ☒ Antilock Brakes Powertrain
AUTOMATIC ☒ Cruise Control Vehicle Component Code
103000 POWER TRAIN: AUTOMATIC TRANSMISSION
Multiple Failure: 3

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 13-OCT 2004 Failure Mileage 10000 Failure Speed 25 mph Fuel Sensor / Fuel Components

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make N/A Tire Model (Name or Number) Tire Size (Example P215/65R15)
DOT No. (Example: 80TMA18AB03B) ☐ Original Equipment ☐ Prior Repair Failure Location:
Tire Component Code Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: N/A Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e. parts repaired or replaced (and if old part is available).

WHILE DRIVING AT ANY SPEED VEHICLE STALLED. CONSUMER HAD THE VEHICLE TOWED. DEALERSHIP WAS NOTIFIED, BUT DID NOT RESOLVE THE PROBLEM. *AK

1st incident - VEHICLE STALLED, TOWED TO FORD Dealership in N.J., CAUSE ACM

2nd incident - VEHICLE STALLED & TOWED TO RIZZO FORD, CAUSE Remote Start

3rd incident - VEHICLE STALLED & TOWED TO RIZZO, CAUSE Fuel Components

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

app.
mileage

? 5K

? 7K

? 10K

(over)

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

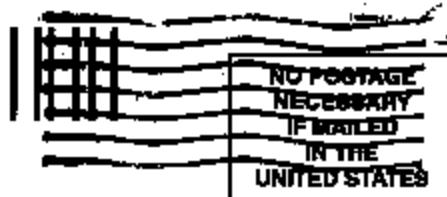
THIS VEHICLE IS EQUIPPED W/ P.S. & P.B., when the vehicle fails or stalls all power is lost. A very unsafe situation for the driver, passengers & others. This vehicle has 3 incidents of failure. Each time it has been towed to a Ford Auth. Dealer & each occurrence the Dealership's determination the cause was different. I feel that the cause is the same & they are guessing as to the real problem. This vehicle in my opinion is a "lemon" & is unsafe, I have requested a buy back refund.

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400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



**VEHICLE
OWNER'S**

QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS

COMPLETE THIS FORM

OR

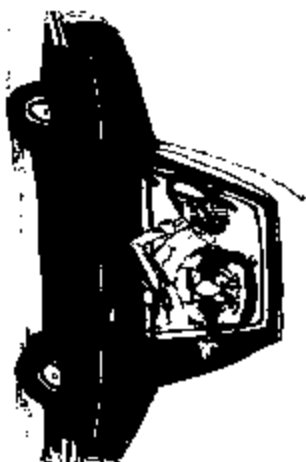
DASH2DOT

and dial toll free at

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