



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4238)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100192

Date Received

2005 FEB 12
18 FEB 2005

Repository ☐

Ex 25

Reference No.

10111618

OWNER INFORMATION (Type or Print)

Name

Address

City

NEWARK

State OH

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES

In the absence of ☐ T provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 03/30/05

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1GNEK13R7XJ

Make CHEVROLET

Model TAHOE

Model Year

1999

Date Purchased

Dealer's Name and Telephone Number

Engine:

No. Cylinders

Fuel Type:

Gas

Original Owner

Dealer's City

State

Zip Code

Transmission Type

☒

Antilock Brakes

Powertrain

Vehicle Component Code

221600 SEATS:FRONT ASSEMBLY:POWER ADJUST

AUTOMATIC

☒

Cruise Control

4 WHEEL DRIVE

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

08-JAN-2005

Failure Mileage

60000

Failure Speed

DRIVER'S SEAT

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/85R15)

DOT No. (Example: DOTM18ABC036)

☐

Original Equipment

☐

Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes

☒ No

Fire

☐ Yes

☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

VEHICLE EXPERIENCED A PROBLEM WITH THE DRIVER'S SEAT. THE SEAT WAS OFF THE BRACKET. THE BOLT THAT HOLDS THE SEAT TO THE FRAME BROKE. OWNER CONTACTED THE DEALER, WHO ESTIMATED A PRICE OF \$800.00 FOR REPAIRS. *AK

The "\$800.00" was a guess from what I was trying to remember my wife telling me. PER the attached quote, this figure is \$501.15.

See REVERSE side....

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your responses, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

while highway driving, AS I leaned back a bit in my seat, it became detached from its frame on the upper left hand corner. The seat now feels totally unsafe, rocking back and forth every time a turn is made, or when accelerating and braking. You have to hold on to the steering wheel while accelerating to keep the seat from rocking back too far. I feel that this is an extremely unsafe situation, and should an accident occur, I fear that the potential for the worst is greatly increased due to this faulty seat mount. I purchased this vehicle with safety in mind because I have two small children with Hemophilia. If something happens to me in an accident because of a defective seat mount, and I cannot administer aid to my children - the result could easily be fatal. Further - I strongly feel that this problem is surely ~~the~~ the responsibility of Chevrolet (GM). Mounting brackets for seats should last more than a lifetime and should be fully covered as a defect when one

brakes.

U.S. Department
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National Highway
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Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS

COMPLETE THIS FORM

ON

DASH2DOT

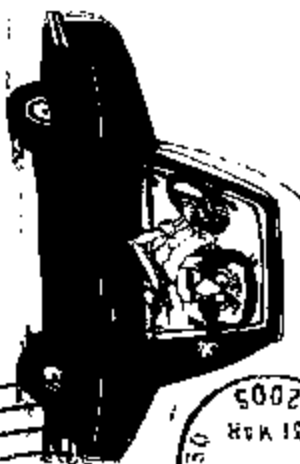
and dial toll free at

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1-888-327-4236

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(DASH) 2 DOT



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**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**