

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100248	
		Date Received 2005 MAR 09-FEB-2005		Repository ☐ Reference No. 31 1011208	
OWNER INFORMATION (Type or Print)					
Name		Address		Daytime Telephone Number	
City		State		Evening Telephone Number	
TOBACCOVILLE		NC			
Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? In the absence of an answer, we will use the name and address to the vehicle manufacturer. Signature of Owner: [Signature] Date: 2/16/05 ☒ YES ☒ NO					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make		Model	
2FMZA52256		FORD		FREESTAR	
Model Year		Engine		Fuel Type	
2006		No. Cylinders 6		Gas	
Date Purchased		Dealer's Name and Telephone Number		Engine	
1-05-05		Regal Ford 336-722-2593		No. Cylinders 6	
Original Owner		Dealer's City		State	
☒		Winston-Salem		NC	
Transmission Type		Powertrain		Vehicle Component Code	
AUTOMATIC		FRONT WHEEL DRIVE		02000 SUSPENSION	
☒ Antilock Brakes		☒ Cruise Control		Multiple Failure: 1	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Incident Date(s)		Failure Mileage		Failure Speed	
19-JAN-2005		20		80	
Vehicle vibrates, shakes etc.					
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location: Suspect front end	
Tire Component Code				Tire Failure Type	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(es).)					
Crash		Fire		Number of Persons Injured	
☐ Yes ☒ No		☐ Yes ☒ No		0	
				Number of Deaths	
				0	
				Reported to Police	
				N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
SUSPENSION SHOOK AT 60 MPH, MAKING IT DIFFICULT TO CONTROL THE VEHICLE. MANUFACTURER WAS CONTACTED BY OWNER. *AK					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.					
The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Vehicle vibrates, shakes, continues after hitting bumps etc. and speeds 50, 60 and above.
Vibration causes head rests to extend at times

2-9-05 Ford rep. drove vehicle on this date. I was not permitted to ride with him or to meet or speak with him. Bill Duggan P.R. Rep. for Regal told me that the Ford rep said it does vibrate, but it's not unbearable or intolerable and there's no need to do any more to it.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

Tobaccoville NC

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NHTSA-216
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



U.S. Department of Transportation
National Highway Traffic Safety
Administration
www.nhtsa.dot.gov/hotline

10012 Van in 2-1-65, they checked
the suspension but did not document.
4-9-65 took vehicle in for factory rep, had oil
change. They did not document.

DISCLAIMER OF WARRANTIES

Any warranties on the products sold hereby are those made by the manufacturers of those products. This dealership hereby expressly disclaims all warranties, either express or implied, including any implied warranties of merchantability or fitness for a particular purpose, and this dealership neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products.

DEALER WARRANTY TO CUSTOMER PURCHASING PARTS AND ACCESSORIES

Ford Motor Company has warranted to the Dealer who, pursuant to his Sales Agreement with the Company hereby, on his own behalf warrants to the Purchaser each part of each new part or accessory sold by the Dealer to the Purchaser, to be free under normal use and service from defects in material and workmanship for a period of 12 months from the date of delivery to the Purchaser, or until it has been in service for 12 thousand (12,000) miles, whichever comes first. This warranty shall be fulfilled by the Dealer (or if the Purchaser is traveling or has moved to a different locality, any Ford Motor Company authorized dealer) replacing any such defective part at his place of business, free of charge, including the related labor to install any such replacement part, if such labor is performed by the Dealer or subcontracted by the Dealer to a specialty shop. This warranty applies to parts and accessories sold by the dealer for installation by an authorized dealer, and to parts and accessories sold over the counter for installation by other than an authorized dealer. This warranty does not cover parts or accessories that are damaged by abuse, misuse, neglect, alteration or accident, or which have been improperly lubricated or repaired, or used in applications for which they were either not designed or not approved by Ford Motor Company, or are cleaned, adjusted or replaced as a part of normal maintenance, or spark plugs that are oil fouled, lead fouled or which fail due to the use of low-grade fuel, improper selection of heat range or misapplication, or carburetor failures resulting from dirt, poor quality of gasoline or the accumulation of gum or varnish, or failures caused by non-Ford parts. In addition, this warranty is expressly IN LIEU OF any other express or implied warranty including any implied warranty of MERCHANTABILITY or FITNESS and of any other obligation on the part of the Dealer.

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**