


 U.S. Department
of Transportation

 National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline Vehicle Owner's Questionnaire TO REPORT VEHICLE SAFETY DEFECTS 1-888-DASH-2-DOT (1-888-327-4238) INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received

 Od_or _____
 it_or _____
 od_r _____
 up_tr _____

2005 JUN 31 AM 3:50

Reference No.

10111203

OWNER INFORMATION (Type or Print)

Name

Apt. No.

Daytime Telephone Number

City

State

Zip Code

DEMING N.M.

N.M.

 Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 1/1/05

PRODUCT INFORMATION

 Vehicle Identification No. (VIN) (Located at bottom of
windshield on driver's side)

Make

Model

Year

JKBVNCA144B

KAWASKI

VN800A10

04

Purchased Date

Dealer's Name

Engine Size
(CID/GC/L)☐ Turbo☐ Diesel☒ Gas☐ Fuel Injection

11/01/04

2125 SO. VALLEY DR.
LAS CRUCES MOTORSPORTS

900

Dealer's City

State

Zip Code

No. Cylinders 2

☐ New ☐ Used
 Manufacture Date
(on driver's door or pillar)

Transmission Type

Restraint System

Cruise Control

Drivetrain

Vehicle Type

Body Style

06/03

☒ Manual☐ Automatic
☐ Driverside Air Bag ☐ Motorbelt
☐ Passengerside Air Bag ☐ 2-Point Belt
☐ 3-Point Belt
☐ Yes☒ No☐ Front☐ Rear☐ 4-Wheel
☐ Car ☐ Sport Utility
☐ Van ☐ Truck
☐ Minivan ☒ Motorcycle
☐ Other

☐ 2-Door ☐ 4-Door
☐ Stationwagon
☐ Pick Up Truck
☒ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s)

Location

Failed Part(s)

Handicap Adaptive Equip

ENGINE

☐ Left☐ Right☐ Front☐ Rear☒ Original☐ Replacement☐ Yes☒ No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand

Tire Name

Complete Tire Size

DOT No.

No. of Failures

Date(s) of Failure(s)

Mileage at Failure(s)

Vehicle Speed at Failure(s)

Failed Part(s)
Available?☐ Yes ☐ NoNHTSA Previously
Contacted?☐ Yes ☐ No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash

Fire

Number of Persons Injured

Number of Fatalities

Reported to Manufacturer

☐ Yes ☒ No☐ Yes ☐ No☐ Yes ☐ No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

 Engine leaks fuel and stalls out both on
turns and stops.

Continue on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mail postage free or fax to 202-365-7882

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Engine stalls out at stop signs and engine stalls out after making a turn. This could cause a accident and injury and or death. I CAN'T OPERATE IT WITH FUEL LEAK.

I got a Recall notice from KAWASAKI MOTORS CORP. USA. dated 04. SEE ATTACHED RECALL NOTICE, LETTER. (Kawasaki said they will pick up ADDRESS, P.O. BOX 25232, (and pay to pickup) SANTA ANA, CALIFORNIA 92799-5252

I ATTEMPTED TO HAVE DEFECT CORRECTED SEVERAL TIMES BY KAWASAKI AND LAS CRUZES MOTORSPORTS AND NO RESPONSE.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

Complete and return or place in your car manual for future use



DOT Auto Safety Hotline
(DASH) 2 DOT

1-888-DASH-2-DOT

1-888-DASH-2-DOT

and dial toll free at

DASH 2 DOT

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DOT AUTO SAFETY HOTLINE

(V00Q)

QUESTIONNAIRE

VEHICLE OWNER'S



U.S. Department of Transportation
National Highway Traffic Safety Administration

www.nhtsa.dot.gov/hotline

1 of 2 pages
1 of 10 Copies

ACCELERATOR PUMP DIAPHRAGM REPLACEMENT WARNING AND RECALL NOTICE

JANUARY 2004

DEMING, NM

VN800A10 MC04-02
ENGINE: VN800AE100367

JKEVNCA144B

ACC. #
800-611-0069-0037

Dear Kawasaki Motorcycle Owner:

This notice has been sent to you in accordance with requirements of the National Traffic and Motor Vehicle Safety Act.

Kawasaki Motors Corp., U.S.A. has decided that a defect which relates to motor vehicle safety, exists in some 2003 VN800-B8/L, VN1500-E6 and 2004 VN800-A10, VN800-B9, and VN1500-E7/L models. The accelerator pump diaphragm which was used in production of these units and as a replacement part can crack and leak fuel. The cause of the cracking has been traced to the excess thickness of the diaphragm reducing its ability to withstand repeated flexing. Gasoline leakage from the accelerator pump chamber creates the risk of fire and possible injury or death. Our records indicate that you have bought one of the affected units.

Kawasaki has initiated a Recall campaign to repair all affected units. Your authorized Kawasaki motorcycle dealer will correct this problem for you at no charge. The correction will consist of replacing the accelerator pump diaphragm. The actual repair will take under one hour to complete, however your dealer may need additional time to schedule your repair and order parts.

You may submit a complaint to the Administrator, National Highway Traffic Safety Administration, Washington, D.C. 20590, or call the toll free Auto Safety Hotline at (888) 327-4236 if you believe that:

- Kawasaki Motors Corp., U.S.A. has failed to, or is unable to, remedy this defect without charge.
- Kawasaki Motors Corp., U.S.A. has failed to, or is unable to, remedy this defect within a reasonable time, but not longer than 90 days after you first attempt to obtain remedy.

If you no longer have the vehicle described in this letter, or if it has been repaired, please help us to update our records by calling Kawasaki toll free at (888) 802-9381 between 8:30 a.m. and 4:45 p.m. PT Monday through Friday. Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you experienced the failure described above prior to receiving this letter and paid to have it corrected, Kawasaki will reimburse you for your documented costs of this repair. Contact Kawasaki's Consumer Services Department at the address above, or by telephone (toll-free) at (888) 802-9381 between 8:30 a.m. and 4:45 p.m. PT Monday through Friday, or contact your Kawasaki dealer to request reimbursement.

OVER

We are sorry for any inconvenience this may cause, but we have taken this action in the interest of your safety and your continued satisfaction with your Kawasaki motorcycle.

Sincerely,

KAWASAKI MOTORS CORP., U.S.A.