



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
TO REPORT VEHICLE SAFETY DEFECTS
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received

Ord_or _____
rt_dt _____
od_rt _____
up_itr _____

2005 JAN 26 AM

Reference No.

10111198

OWNER INFORMATION (Type or Print)

Name

[Redacted]

Ap1 No.

[Redacted]

City **ROCHESTER**State **MA**

Zip Code

[Redacted]

Daytime Telephone Number

[Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

[Redacted]

Date **01/03/05**

PRODUCT INFORMATION

Vehicle Identification No. (VIN)
(17 Digits)(Located at bottom of
windshield on driver's side)**1 8 7 M C 3 3 D 5 U J**

Make

DODGE

Model

3500

Year

1998

Purchased Date

6/22/97

Dealer's Name

ADAMSON

Dealer's City

ROCHESTER

State

MA

Zip Code

01601Engine Size
(CID/CC/L)**5.9**☒ Turbo
☐ Diesel☐ Gas☐ Fuel Injection

No. Cylinders

6Manufacture Date
(on driver's door or pillar)**09/97**

Transmission Type

☒ Manual☐ Automatic

Restraint System

☒ Driveline Air Bag☐ Motorbell☒ Passenger Air Bag☐ 2-Point Belt☐ 3-Point Belt

Cruise Control

☒ Yes☐ No

Drivetrain

☐ Front☒ Rear☐ 4-Wheel

Vehicle Type

☐ Car☐ Sport Utility☐ Van☒ Truck☐ Minivan☐ Motorcycle☐ Other

Body Style

☐ 2-Door☐ 4-Door☐ Stationwagon☒ Pick Up Truck☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s)

MANUAL TRANSMISSION

Location

☐ Left☐ Right☐ Front☐ Rear

Failed Part(s)

☒ Original☐ Replacement

Handicap Adaptive Equip

☐ Yes☐ No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand

Tire Name

Complete Tire Size

DOT No.

No. of Failures

Date(s) of Failure(s)

Mileage at Failure(s)

Vehicle Speed at Failure(s)

Failed Part(s)

Available?

☐ Yes ☐ No

NHTSA Previously

Contacted?

☐ Yes ☐ No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Fatalities

0

Reported to Manufacturer

☒ Yes ☐ No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

I feel the 5-speed manual transmission had a design defect from the beginning. Locknut is inadequate to insure 5th gear is fully engaged. Many truck operators have lost 5th gear at between 15,000 and 30,000 miles when hauling heavy loads in traffic. Transmission does not give any warning when it will fail. My transmission failed at 87,000 miles in Wichita, Kansas on an overpass. I was in traffic in the center lane, travelling 60 mph & pulling a 5th wheel RV. Suddenly no power. Luckily I was able

The Privacy Act of 1974 - Public Law 93-579. This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

to get to the side of the highway to determine what happened. I called Chrysler Corporation regarding the incident. They informed me it was not a safety concern and they would do nothing about the design defect. A high percentage of diesel trucks are hauling heavy loads with a potential safety hazard.

I feel Chrysler Corporation is willing to sacrifice human injuries rather than recall and fix a design defect.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590



Complete and return or place in your car manual for future use



**VEHICLE
OWNER'S**

QUESTIONNAIRE

(V00Q)

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

DASH 2 DOT

and dial toll free at

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1-888-327-4236

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(DASH) 2 DOT



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