



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

**DOT Auto Safety Hotline
Vehicle Owner's Questionnaire**
TO REPORT VEHICLE SAFETY DEFECTS
1-888-DASH-2-DOT
(1-888-327-4238)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received

Od or

it at

od rt

up ltr

Reference No.

2005 JAN 19 PM 11:12

1011187

OWNER INFORMATION (Type or Print)

Name

Street No.

Apt. No.

City

State

Zip Code

Daytime Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 1/5/05

PRODUCT INFORMATION

Vehicle Identification No. (VIN.)
(17 Digits)(Located at bottom of
windshield on driver's side)

Make

Model

Year

1 6 M D X 0 3 E 7 1 D

PONTIAC

NORTANA

2001

Purchased Date

Dealer's Name

Engine Size

(CID/CC/L)

3.6

No. Cylinders

4

Fuel Injection

10/24/03

FOWLER BUICK

Dealer's City

State

Zip Code

☐ New ☒ Used

Petal

MS

Manufacture Date
(on driver's door or pillar)

Transmission Type

Restraint System

Cruise Control

Drivetrain

Vehicle Type

Body Style

THIS INFORMATION
NOT ON VEHICLE
REMOVED BY
DEALER☐ Manual☒ Automatic☒ Driver's Air Bag☐ Motorbell☒ Passenger's Air Bag☐ 2-Point Belt☐ 3-Point Belt☒ Yes☐ No☒ Front☐ Rear☐ 4-Wheel☐ Car☒ Van☐ Other☐ Sport Utility☐ Truck☐ Motorcycle☐ 2-Door☒ 4-Door☐ Station wagon☐ Pick Up Truck☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s)

Location

☐ Left☐ Front☐ Right☐ Rear

Failed Part(s)

☐ Original☐ Replacement

Handicap Adaptive Equip

☐ Yes☐ No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand

Tire Name

Complete Tire Size

DOT No.

No. of Failures

Date(s) of Failure(s)

Mileage at Failure(s)

Vehicle Speed at Failure(s)

Failed Part(s)

Available?

☐ Yes☐ No

NHTSA Previously

Contacted?

☐ Yes☐ No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash

Fire

Number of Persons Injured

Number of Fatalities

Reported to Manufacturer

☐ Yes ☒ No☐ Yes ☒ No

N/A.

N/A.

☐ Yes ☒ No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

THE POWER SLIDING DOOR (PSD) DEPLOYED INJURING (BRUISED)
GRAND DAUGHTER'S ARM. I WAS IN THE VEHICLE WHEN SHE
DEPLOYED THE SWITCH ON DOOR POST. SAFETY FEATURE
SECURITY LOCK ON SLIDING DOOR WAS OVER RIDDEN BY HER
PRESSING THE DOOR BUTTON. HER RIGHT ARM WAS PRESSED
BETWEEN THE SEAT AND DOOR BRUISING HER ARM. THIS IS
A VERY SERIOUS SAFETY CONCERN. THIS DOOR HAS DEPLOYED
ON SEVERAL OCCASIONS AND COULD HAVE CAUSED SERIOUS INJURY.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mail postage free or fax to 202-366-7882

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

THE BOTTOM WEATHER STRIPPING ON THIS DOOR BECAME
ENTANGLED AND HAD TO BE REMOVED. POOR OR IMPROPER
ASSEMBLY CAUSED FAILURE

ATTACH ADDITIONAL SHEETS IF NECESSARY



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590



Complete and return or place in your car manual for future use



**VEHICLE
OWNER'S
QUESTIONNAIRE
(V00Q)**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

DASH 2 DOT

and dial toll free at

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1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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