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2005 JAN 13 AM 1:19
Michele A. Salvo

Fax

OF

To: National Highway Traffic Safety
Administration

From:

Fax# 202-493-2833

Date: 12/21/04

Re: D40 Safety Recall/2004 Dodge Durango

Pages: 2

☐ Urgent ☒ For Review ☐ Please Comment ☒ Please Reply ☐ Please Recycle

MS
1/18/05

Roseland, NJ

December 21, 2004

Warnock Chrysler
ATTN: John Mullan
Route 10
East Hanover, NJ

RE: 2004 Dodge Durango
VIN# 1D4HB58N64F167723
Consumer:

Dear Mr. Mullan:

This letter is being written to put Chrysler on notice. I have requested an appointment to have my Durango repaired due to the D40 Safety Recall and was unable to get an appointment until January 5, 2005. I was also advised that the parts were not in. As you are aware, this matter is very serious, I am notifying Chrysler that I drive with my 2 children everyday and also commute a long distance on the highway. I am very concerned that I am putting myself and my family in danger knowing that I am taking a risk of an underhood fire occurring. At this time, I feel very unsafe driving my vehicle, I am now requesting a rental vehicle to be supplied by Chrysler for my inconvenience and my family's safety.

Thank you for your prompt attention this matter.

Very truly yours,

CC: National Highway Traffic Safety Administration
Fax # 202-493-2833