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12/21/04

2005 JAN 12 09:11:30

Pontiac GMC Customer Assistance Center
P. O. Box 33172
Detroit MI 48232-5172

Gentlemen:

I am writing you this letter in reference to a malfunction of the ABS on my 2001 GMC Safari.

I first went to South Loop GMC after purchasing this vehicle from Enterprise Leasing and noticed that the ABS will release the brakes if you have the brake pedal applied in a normal manner if you hit a bump.

Guzman GMC and Knapp Chevrolet advised me that, "they all do that and unless an error shows on the computer they can't fix it."

On 12/20/04 as I approached a stopped car, I applied the brakes and the other car started up from a stop sign and then stopped again. I braked hard and anticipated stopping, but the ABS released and I bumped into the rear of the vehicle and as I held the pedal down the ABS released again and again and bumped the car two more times and I finally had the presence of mind to turn the key off or it would have continued to hit the car.

I trust that you will take my complaint under advisement.

Very truly yours,

Houston, TX

CC:
NHTSA U. S. Dpt. of Transportation
Washington, DC 20590

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