



U.S. Department  
of Transportation  
National Highway  
Traffic Safety  
Administration

DOT Auto Safety Hotline  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 262

Date Received

Repository

08-FEB-2005

Reference No.

10111129

OWNER INFORMATION (Type or Print)

Name  
Address  
City OCALA State FL Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner Date

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side  
3GSD80SE2 Make BUICK Model RENDEZVOUS Model Year 2003

Date Purchased 07/09/2003 Dealer's Name and Telephone Number DAVIDSON BUICK (315-782-8300)  
Original Owner  Dealer's City State Zip Code Engine: No. Cylinders 6 Fuel Type: Gas

Transmission Type AUTOMATIC  Anti-lock Brakes  Cruise Control Powertrain FRONT WHEEL DRIVE Vehicle Component Code Z21700 SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER  
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 08-FEB-2005 Oct 04, 2004  
Failure Mileage Failure Speed 56

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)  
DOT No. (Example: DOTMALB8C036)  Original Equipment  Prior Repair Failure Location:  
Tire Component Code Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Data Manufactured: Model No./Name:  
Seat Type: Installation System:  
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), condition(s), and injury(ies).)

Crash  Yes  No Fire  Yes  No  
Number of Persons Injured 1 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;  
i.e. parts repaired or replaced (and if old part is available).

WHILE DRIVING DRIVER'S SEAT OVERHEATED. THE DRIVER SUSTAINED INJURIES TO BOTH LEGS. DRIVER WENT TO THE HOSPITAL THE NEXT DAY.  
DRIVER TOOK VEHICLE TO THE DEALER, AND MECHANIC INFORMED THE DRIVER THAT A COIL SENSOR NEEDED TO BE REPLACED. \*AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974, Public Law 93-502. This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Michael Schulte from Buick admits there is no safety feature built into the seat to prevent burns.

Dwight Davidson dealership where we bought the vehicle in Watkinson N.Y. admits also that the seats from his experience get too hot.

Our concern is if a mother strapped her child in one of these seats they could receive burns 2nd to 3rd degree.

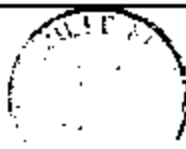
ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

**BUSINESS REPLY MAIL**

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-216  
400 7th Street, SW  
Washington, DC 20590



**VEHICLE OWNER'S QUESTIONNAIRE**

**DOT AUTO SAFETY HOTLINE**

**TO REPORT VEHICLE SAFETY DEFECTS COMPLETE THIS FORM OR**

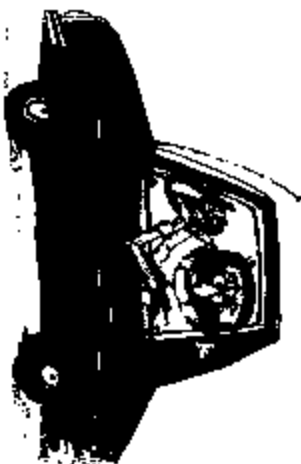
**DASH2DOT**

and dial toll free at

**1-888-DASH-2-DOT**

**1-888-327-4236**

DOT Auto Safety Hotline (DASH) 2 DOT



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2/16/2005

IN response to your STATEMENT in the bottom SECTION of this page.

(1) AT NO TIME did the mechanic at Bob Williams EVER STATE TO US THAT A (OIL SENSOR) NEED TO BE REPLACED.

(2) Buick admits there are NO built in safety features in the seats of this vehicle. Only an ON AND OFF SWITCH TO TURN THE SEATS ON OR OFF.