

NVS-200

1011974

December 8, 2004

2004 DEC 21 AM 11:14

Ford Motor Company  
P. O. Box 1904  
Dearborn, MI 48121-1904

Attention: Customer Relationship Center

RE: Safety Recall Notice  
2000 F-550 Ford Truck  
Vehicle ID 1FDAW56F4YE 01S05/01/L02 March 2001

This claim is made in reference to the above Safety Recall Notice on Ford F-550 trucks concerning the valve stems used on 19.5 inch tires.

On May 5, 2004 I had to replace one tire because the valve stem failed causing severe damage to the tire sidewall. While having the tire replaced, I also had 2 other valve stems replaced with a proper valve stem with a threaded nut on top. The total cost of this repair was \$278.98, copy of repair bill enclosed.

While traveling out west this summer, while the truck was parked, one of the dually wheel tire valve stems failed. I heard loud hissing, and discovered the valve stem was completely separated, and now the tire was flat. Luckily there was a truck repair place nearby, where I was able to have the 4 dually tire valve stems replaced with the threaded nut on top. The cost of this repair was \$38.16, copy of repair bill enclosed.

Therefore, I am requesting reimbursement in the amount of \$317.14 for the above two repairs. Please note, also, that I did take my truck into the dealer where I purchased the vehicle when I received the Safety Recall Notice in March of 2001. All they did was look at the valve stems, and did not replace them with the threaded valve stems used on high-pressure tires. In talking to other F-550 owners, I discovered that their dealers replaced all valve stems without question. Had this been done at the time of the Safety Recall Notice, I would not have had these costly repair bills. The dealership where I purchased the truck is no longer in business, so I cannot go to them requesting a refund.

Sincerely,

Address: Saline, MI  
Phone:

EXECUTIVE SECRETARIAT  
JPM DEC 16 A 8 51  
NATIONAL HIGHWAY  
TRAFFIC SAFETY ADMIN.

✓ Cc: Administrator, National Highway Traffic Safety Administration  
400 Seventh Street, S.W., Washington, D.C. 20590

Max  
1/10/05

**THE ATTACHMENTS TO THIS  
DOCUMENT HAVE BEEN REMOVED  
TO PROTECT UNWARRANTED  
INVASION OF PERSONAL PRIVACY  
PURSUANT TO EXEMPTION 6 OF  
THE FREEDOM OF INFORMATION  
ACT (FOIA), 5 U.S.C. 552(b)(6).**