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2005 FEB -4
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December 17, 2004

TRAFFIC SAFETY

Pontiac-GMC
100 Renaissance Center
Detroit, Michigan 48423-7301

Re: Client:
1998 Pontiac Bonneville
VIN: 1G2HX52KXW
Ref: 1-239286621/Recall No. 03054

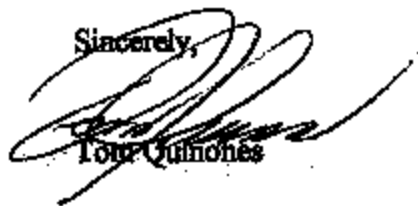
Dear Pontiac-GMC:

I am contacting you on behalf of [redacted] who owns a vehicle that is under the recall referenced above. [redacted] has been attempting to obtain a resolution of the claim he has and for the damages he has already incurred for the repairs to his vehicle. The vehicle damage he has sustained is directly related to the defect which is the basis of the recall. Enclosed is a copy of Repair Order #03519 for repairs [redacted] had to his vehicle in April 2003. He has made repeated attempts to have this bill reimbursed but has been unsuccessful.

Request is made that the sum of \$4,375.53 be remitted to my office for the extensive repairs arising from the defect in [redacted] 1998 Bonneville. These repairs were needed a full year before the recall notice was sent to [redacted] in June, 2004. At this point, my client will agree to settle this matter for full reimbursement of his out-of-pocket repair costs. In the event this cannot be resolved within thirty (30) days my client will pursue other options, including suit in state or federal court.

Please feel free to call me at (817) 834-5879, if you wish to discuss matter further.

Sincerely,



Tom Quinones

Cc: Alan Young/Pontiac/Buick/GMC
7724 N. E. Loop 820
North Richland Hills, Texas 76180

✓ Administrator
National Highway Traffic Safety Admin.
400 Seventh Street, SW
Washington, DC 20590

NAR
AKR
1/13/05

THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).