



U.S. Department  
of Transportation  
National Highway  
Traffic Safety  
Administration

DOT Auto Safety Hotline  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100192

Date Received

07-FEB-2005

Repository ☐

Reference No.  
10110848

**OWNER INFORMATION (Type or Print)**

Name

Address

City SILVER SPRING

State MD

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.  
Signature of Owner *[Signature]* Date 2/28/2005

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1RAGNS4HRMD

Make  
DODGE

Model  
GRAND CARAVAN

Model Year  
1991

Date Purchased  
1996 ±

Dealer's Name and Telephone Number  
Fitz Gerald Auto Mall 301-881-4000

Engine:  
No. Cylinders  
6

Fuel Type:  
Gas

Original Owner  
☐

Dealer's City  
Rockville

State  
MD

Zip Code

Transmission Type  
AUTOMATIC

☒ Antilock Brakes  
☒ Cruise Control

Powertrain  
FRONT WHEEL DRIVE

Vehicle Component Code  
073100 FUEL SYSTEM, GASOLINE; FUEL INJECTION SYSTEM; FUEL RP  
Multiple Failure: 1

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s)  
03-FEB-2005

Failure Mileage  
159986

Failure Speed

LEAK IN FUEL RAIL AT BOTH CROSSOVER  
CONNECTORS

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTN18ABC038)

☐ Original Equipment  
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

VEHICLE EXPERIENCED A LEAK IN THE FUEL RAIL. OWNER CONTACTED THE MANUFACTURER AND THE DEALER, AND NEITHER WAS WILLING TO ASSIST THE OWNER. \*AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your responses, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The described leak in the fuel rail crossover connector was worst in extreme cold weather and, at best, seepage. The leaking at its worst resulted in dripping of gasoline from the fuel connector at the rate of 1 drop per second, such that the edge of the valve cover (the front one) was full of gasoline. We could not drive the vehicle with such a leak, due to fire danger.

This leaky fuel rail, and its configuration, were exactly like what was covered for the subsequent model series (1998-2000) in Safety Recall No. 895 (cover attached). Chrysler, however, refused to deal with the problem in our 1991 model. We believe it was an inherent manufacturing defect that needs to be covered by a recall.

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U.S. Department  
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National Highway  
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Administration

400 Seventh St., S.W.  
Washington, D.C. 20590

Official Business  
Penalty for Private Use \$300



**BUSINESS REPLY MAIL**

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-216  
400 7th Street, SW  
Washington, DC 20590



**VEHICLE  
OWNER**

**QUESTIONNAIRE**

**DOT AUTO SAFETY HOTLINE**

TO REPORT VEHICLE SAFETY DEFECTS  
COMPLETE THIS FORM

OR

**DASH2DOT**

and dial toll free at

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**1-888-327-4236**

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(DASH) 2 DOT



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