



U.S. Department  
of Transportation  
National Highway  
Traffic Safety  
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327 4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100182

Date Received

2005 JAN 2  
07 FEB 2005

Repository ☐

Reference No.  
10110947

OWNER INFORMATION (Type or Print)

Name

Address

City

DENTON

State TX

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO  
In the absence of an authorized signature, please print your name or address to the vehicle manufacturer.

Signature of Owner

Date 2.14.05

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

5LMFU2750

Make

LINCOLN

Model

NAVIGATOR

Model Year

2005

Date Purchased

10/21/04

Dealer's Name and Telephone Number

CLASSIC LINCOLN MERCURY (940) 498-9800

Engine:

No. Cylinders

8

Fuel Type:

Gas

Original Owner

☒

Dealer's City

DENTON

State

TX

Zip Code

76210

Transmission Type

AUTOMATIC

☒ Antilock Brakes

☒ Cruise Control

Powertrain

REAR WHEEL DRIVE

Vehicle Component Code

180000 VEHICLE SPEED CONTROL

Multiple Failure: 1 3X TIMES-

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

23-JAN-2005

Failure Mileage

8

Failure Speed

TAKES 2-5 MINUTES FOR IDLE SPEED  
TO COME DOWN FROM 2500 RPM

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/85R15)

DOT No. (Example: DOTM18ABC036)

☐ Original Equipment  
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe incident for individual, failure(s), and injury(s).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

VEHICLE EXPERIENCED A PROBLEM WITH THE IDLE SPEED. WHEN PULLING OUT OF A PARKING SPACE VEHICLE LUNGED FORWARD. MEANTIME, THE VEHICLE WAS IDLING AT 2500 RPM'S. OWNER CONTACTED THE DEALER AND THE MANUFACTURER, AND NO ONE SEEMED TO KNOW HOW TO RESOLVE THIS PROBLEM. \*AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act, and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

When you first start car - engine idle speed is 1500-2500 RPM'S - sometimes in cold weather it take 3 or more minutes for engine to come down to 750 RPM to shift. on several occasions my wife shifts car into gear before it will idle. If you let foot off brake and its idle speed is still 2000 RPM the car will lunge forward or backward - you have to use both feet to drive it in cold weather -

Ford has been contacted by me on several occasions and they tell me they know about the problem, but have no fix for same.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

400 Seventh St., S.W.  
Washington, D.C. 20590

Official Business  
Penalty for Private Use \$300



NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES

**BUSINESS REPLY MAIL**

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-216  
400 7th Street, SW  
Washington, DC 20590



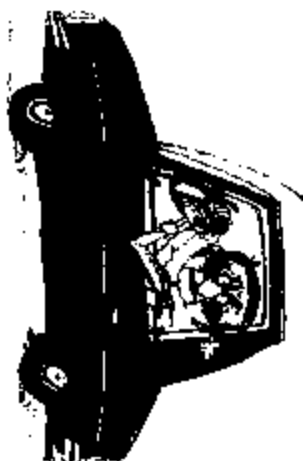
**DASH2DOT**

and dial toll free at

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**1-888-327-4236**

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(DASH) 2 DOT



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**DOT AUTO SAFETY HOTLINE**

**TO REPORT VEHICLE SAFETY DEFECTS**

**COMPLETE THIS FORM**

**ON**