

Add-10110934

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2005 JUN 27 PM 9:56



2003 Chevrolet Tahoe

I am writing to notify you of a failure in my 2003 Chevrolet Tahoe. I had this vehicle in the dealership Don Hewlett twice for a popping sound and loose steering issue. The steering shaft and front suspension were supposedly replaced to correct the problem. My son was driving my Tahoe when he lost control, which I believe this is a mechanical failure. The car rolled twice end over end once and side over side one and a half times. I find it strange that the air bags did not deploy on the end over end roll. I am informing of these issues in hopes that my complaints may save the next Tahoe owner from the traumatic experiences of an accident. Obviously I am not the only one who was experiencing these types of problems. Enclosed are just a few other complaints of the same type. I wish to be notified of how many of these steering, braking, etc. problems incurred with this vehicle.

Sincerely,

Granger TX

Date of accident 11-11-04
Injuries 2

C.C.
Chevrolet
U.S. Dept. Transportation
Office of Defects Investigations
Attorney of Law
USAA Insurance

NAR
add
11/21/05



Office of Defects Investigation

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1-888-DASH-2-DOT
(1-888-327-4236)

TTY

- » 1-800-424-9153 or
- » 2-202-484-5238

Search Results

Report Date : November 22, 2004 at 01:01 PM

SEARCH VEHICLE
 TYPE :
 YEAR : 2003
 Make : CHEVROLET
 Model : TAHOE
 Type : ANY

[New Search](#)

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Results : 1 | All records displayed

Make : CHEVROLET Model : TAHOE Year : 2003

Manufacturer : GENERAL MOTORS CORP.

NHTSA CAMPAIGN ID Number : 04V045000 Recall Date : JAN 28, 2004

Component: SERVICE BRAKES, HYDRAULIC

Potential Number Of Units Affected : 68875

Summary:

CERTAIN SPORT UTILITY VEHICLES, PICKUP TRUCKS, AND PASSENGER VANS FAIL TO COMPLY WITH THE REQUIREMENTS OF FEDERAL MOTOR VEHICLE SAFETY STANDARD NO. 135, ? PASSENGER CAR BRAKE SYSTEMS.? SOME OF THESE VEHICLES WERE PRODUCED WITH AN OUT-OF-SPECIFICATION BRAKE HYDRO-BOOST HOUSING RELIEF VALVE BORE.

Consequence:

CONSEQUENTLY, THE VALVE O-RING SEAL MAY FRACTURE. STEERING EFFORTS MAY BE SLIGHTLY INCREASED WHILE BRAKING OR PARKING. UNDER CERTAIN DRIVING CONDITIONS, A FRACTURED SEAL MAY REQUIRE A SLIGHT INCREASE IN THE APPLIED BRAKE PEDAL EFFORT TO ACHIEVE THE SAME VEHICLE DECELERATION RATE AS PRIOR TO THE SEAL FRACTURE.

Remedy:

DEALERS ARE TO REPLACE THE HYDRO-BOOST RELIEF VALVE. THE RECALL BEGAN ON APRIL 26, 2004. OWNERS SHOULD CONTACT CADILLAC AT 1-866-982-2339; CHEVROLET AT 1-800-630-2438; GMC AT 1-866-996-9463; OR HUMMER AT 1-866-486-6376.

Notes:

GM RECALL NO. 04004. CUSTOMERS CAN ALSO CONTACT THE

Complaints Summary

Make:	CHEVROLET
Model:	TAHOE
Type:	ANY
Year:	2003
Complaint Number:	10082927

Summary:
STEERING WHEEL FEELS LOOSE. THUMPING NOISE FROM STERING WHEEL. ALSO LOUD CRACKING NOISE FROM FRONT SUSPENSION WHEN TURNING IN DRIVEWAY. LOUD CRACKING NOISE FROM LOWER FRONT WINDSHIELD ESPECIALLY AT FREEWAY SPEEDS. *AK

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General Motors Complaint

Topic: Front End
Location: Fontana, CA
Product/Service: 2003 GMC Yukon
Posted By: YUCK-KON
Date: 10/10/2004
Company Rating: ★☆☆☆ (283)

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Consumer Review:

17 months ago I purchased a 2003 GMC Yukon, when the vehicle was 5 months old with 3,000 miles on it I starting having problems. Now at 7,000 miles still having a POPPING sound in the front end when turning and when backing out of a parking space. I had the vehicle to the dealer 6 times over the past 14 months and they can't seem to fix it. Sometimes it comes back with additional problems. Front end leaning, pulling to the left, tires rubbing, etc. I've filed a lemon law claim and still dealing with General Motors, they are giving us the run around. Funny how they will take your money to buy the vehicle, but can't seem to back up their product. Anyone else having these types of problems (front end & possible transmission slipping)? Sincerely YUCK-KON

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How would you rate the quality of this review?

Complaints Summary

Make:	CHEVROLET
Model:	TAHOE
Type:	ANY
Year:	2003
Complaint Number:	10055394
Summary:	FRONT END SHAKES LIKE SOMETHING IS LOOSE. THE DEALER MADE SOME REPAIRS TO THE VEHICLE, BUT THE PROBLEM STILL EXISTS. *AK

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Office of Defects Investigation

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- » 1-800-424-9153 or
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Search Results

Report Date : December 15, 2004 at 03:19 PM

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SEARCH VEHICLE

TYPE :

YEAR : 2003

Make : CHEVROLET

Model : TAHOE

Type : ANY

[Print Version](#)

Results: 83 / 76 - 83 Displayed

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Make : CHEVROLET Model : TAHOE Year : 2003

Manufacturer : GENERAL MOTORS CORP.

Crash : No

Fire : No

Number of Injuries: 0

ODI ID Number : 10095056

Date of Failure: May 26, 2003

VIN : 1GNEK13T93J...

Component: STEERING:GEAR BOX:SHAFT SECTOR

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Make : CHEVROLET

Model : TAHOE

Year : 2003

Manufacturer : GENERAL MOTORS CORP.

Crash : No

Fire : No

Number of Injuries: 0

ODI ID Number : 10096770

Date of Failure: October 13, 2004

VIN : 1GNEC13253J...

Component: STEERING

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Make : CHEVROLET **Model :** TAHOE **Year :** 2003

Manufacturer : GENERAL MOTORS CORP.

Crash : No **Fire :** No **Number of Injuries:** 0

ODI ID Number : 10098161 **Date of Failure:** October 9, 2004

VIN : 1GNEK13Z43J...

Component: STEERING:COLLIMN

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Make : CHEVROLET **Model :** TAHOE **Year :** 2003

Manufacturer : GENERAL MOTORS CORP.

Crash : No **Fire :** No **Number of Injuries:** 0

ODI ID Number : 10100102 **Date of Failure:** November 17, 2004

VIN : 1GNEK13ZX3J...

Component: STEERING:LINKAGES

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Make : CHEVROLET **Model :** TAHOE **Year :** 2003

Manufacturer : GENERAL MOTORS CORP.

Crash : No **Fire :** No **Number of Injuries:** 0

ODI ID Number : 10100406 **Date of Failure:** September 21, 2004

VIN : 1GNEK13Z13J...

Component: STEERING:GEAR BOX:SHAFT SECTOR

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Make : CHEVROLET **Model :** **Year :** 2003

TAHOE

Manufacturer : GENERAL MOTORS CORP.

Crash : No

Fire : No

Number of Injuries: 0

ODI ID Number : 10100570

Date of Failure: November 20, 2004

VIN : 1GNEK13Z933...

Component: STEERING

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Make : CHEVROLET

Model : TAHOE

Year : 2003

Manufacturer : GENERAL MOTORS CORP.

Crash : Yes

Fire : No

Number of Injuries: 0

ODI ID Number : 10103656

Date of Failure: November 11, 2004

VIN : Not Available

Component: VEHICLE SPEED CONTROL

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Make : CHEVROLET

Model : TAHOE

Year : 2003

Manufacturer : GENERAL MOTORS CORP.

Crash : No

Fire : No

Number of Injuries: 0

ODI ID Number : 10103689

Date of Failure: November 23, 2004

VIN : 1GNEC13Z133...

Component: FUEL SYSTEM, OTHER:DELIVERY:FUEL PUMP

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