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State of North Carolina

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**ROY COOPER
ATTORNEY GENERAL****Department of Justice
9001 Mail Service Center
Raleigh, NC 27699-9001****CONSUMER PROTECTION
Toll Free In NC
(877) 566-7226
Outside of NC
(919) 716-6000
FAX: (919) 716-6060**

December 13, 2004

Ford Motor Company
P O Box 6248
Mail Drop #3 NE-B
Dearborn, MI 48126-4207
Attn Consumer Relations

RE: File No. 0416229

Durham, NC

Dear Sir:

Enclosed is a copy of correspondence received by this office regarding your company. Please review and respond in writing within ten (10) business days after receipt of this letter as to your position on this matter. In your response refer to File Number 0416229.

Very truly yours,

Wendy L. Chipman
Consumer Protection Specialist
CONSUMER PROTECTION SECTION

Enclosure

cc:

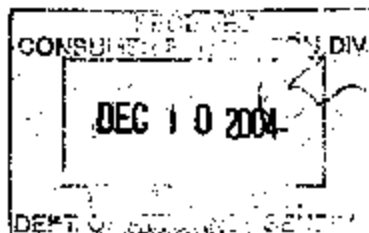
NHTS

NAK
248
1/11/05

Motor Vehicles Consumer Complaint Form

Please complete this form on your computer, print it and mail it to:

Consumer Protection
Attorney General's Office
9001 Mail Service Center
Raleigh, North Carolina 27699-9001
Telephone: (919) 716-6000
Fax: (919) 716-6050



From:

Your Name(s):

Address:

City:

DURHAM

State: NC Zip:

Telephone: Home: Business:

Dealer or Repair Shop Complained About:

Name:

UNIVERSITY FORD

Address:

DUKE ST.

City:

DURHAM

State: NC Zip:

Telephone:

Is your complaint about (please check one)?

- ☐ New car sales practices ☐ Used car sales practices ☐ Warranty ☒ Manufacturing defect
☐ Repairs ☐ Financing or leasing?

Did you buy your vehicle: New ☒, Demo ☐, Used ☐?

Make, Model & Year: 2003 FORD FOCUS

Date of Purchase: 3/03

Where Financed (if relevant):

Name:

UNIVERSITY FORD

Address:

BUILD SAFE VEHICLES.... BE ETHICAL.

The above statements are true to the best of my knowledge and belief.

Signature _____

Date: 12-8-04

[Print Page](#)

WARNING: Do not e-mail this form. The Consumer Protection Office currently is not equipped to handle substantive matters in this manner.

North Carolina Department of Justice
Consumer Protection Section
P.O. Box 629
Raleigh, NC 27602-0629
Telephone: (919) 716-6000
Fax: (919) 716-6050

Consumer Protection

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