



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100216

Date Received

2005 MAR 24
03-FEB-2005

Repository ☐

6-50
Reference No.
10109799

OWNER INFORMATION (Type or Print)

Name

Address

City

EDGEWOOD

State NM

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorized signature, you will NOT provide your name or address to the vehicle manufacturer.
Signature of Owner *[Signature]* Date 2/23/05

VEHICLE INFORMATION

17 digit Vehicle Identification Number (located at bottom of windshield on driver's side)

1FAFP34P11W

Make
FORD

Model
FOCUS

Model Year
2001

Date Purchased
11-03

Dealer's Name and Telephone Number
RICH FORD

PLAZA LOOP

Engine:
No. Cylinders 4

Fuel Type:
Reg

Original Owner
☐

Dealer's City
EDGEWOOD

State
NM

Zip Code
87015

Transmission Type
AUTOMATIC
Manual

☒ Antilock Brakes
☒ Cruise Control

Powertrain
Manual

Vehicle Component Code
110000 ELECTRICAL SYSTEM

Multiple Failure: 2

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
21-NOV-2003

Failure Mileage
58,000

Failure Speed
ANY

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM123ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

WHILE DRIVING THE CONSUMER NOTICED THAT THE INSTRUMENT PANEL GAUGES WERE IN OPERATIVE. THE COULD NOT TELL HOW FAST SHE WAS DRIVING. THE VEHICLE WAS TAKEN TO THE DEALER FOR INSPECTION. THE MECHANIC INFORMED THE DRIVER THAT THE INSTRUMENT PANEL NEEDED TO BE REPLACED. PLEASE PROVIDE FURTHER DETAILS. *1B

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

When in driving, the speedometer will stop working. When this happens the odometer will stop counting and the mile is unstable. If the clutch is depressed coming into a stop the engine will stop causing me to lose all power & control. The fuel gauge is also unstable so I'm never sure how much gas I have. I'll fill the tank & it will say I'm empty. Since I drive my car for a living 8-10 hours a day, not knowing how much gas I have or how fast I'm going is not just an annoyance, it is a safety issue.

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U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



BUSINESS REPLY MAIL

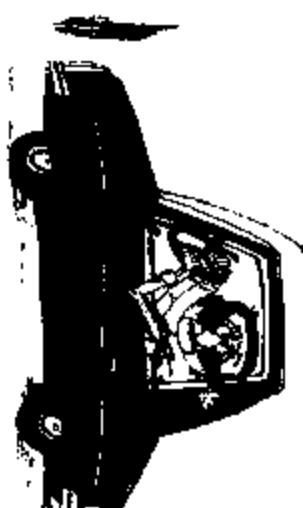
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U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

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OWNER'S**

QUESTIONNAIRE

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OR

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and dial toll free at

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