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Administrator

National Highway Traffic Safety Administration

400, Seventh Street S.W.

Washington DC 20590

EXECUTIVE SECRETARIAT

2005 JAN 24 A 9 49

NATIONAL HIGHWAY
TRAFFIC SAFETY ADM.

East Rochester NY

Dec 27, 2004

RE: VIN # 4B3AUS2N4VE

RECALL 967

I received the safety recall notice from the DaimlerChrysler in 2001 and on 05/29/2001 the car was inspected by the dealership in Rochester. Copy of the invoice is attached and shows they did not use any parts to correct the problem saying that the said parts were not damaged yet. About 5 months before I received the recall notice, on 12/12/2000 I complained about creaking noise from the front suspensions and the same dealership had replaced one bad ball joint on the left suspension- (Part # MR296295)-straight Arm only. The invoice is attached.

On 12/22/2004 I tried to get the other bad ball joints in the front suspension since the noise from the front was intolerable. The same dealership denied repairs saying that the recall already performed at last visit.

I showed them that my car is still running with the manufacture's original suspension ball joint-Horse Shoe shaped left Arm that had not been replaced by their repair shop. All this time I was using the car with bad front left suspension ball joints with clanking noise from it. I appreciate your interference in order to get this recall repair done. Thank you.

Yours truly,

Jen
1/22/05