

10109729

2005 JUN 19 AM 2:01

U.S. Department of Transportation
Office of Defects Investigation
NSA-10.01 400 7th Street, SW
Washington, DC. 20590

Dear Sir/Madam

Enclosed is a copy from your Department's instructions concerning safety-related defects that the Honda motor company does not want to comply with.

My 97 Honda Accord 1H GCE667XVA06257 had a defective air bag module that would cause the S.R.S. light to stay on. I had this problem repaired. However the Honda Motor Company would not accept any responsibility to rectify this problem that appears to be related to a lot of Honda automobiles. Even the codes to reset the S.R.S. are only available at Honda Dealers.

The cost to repair this problem is \$840 and the result is many of these bags are deactivated according to the internet. Is the Honda Company obligated to repair this type of safety-related defect or not?

Thank You

Bridgeport CT.

Yancey
6/24/05

and fax it to (202) 366-7882 or mail it to:

U.S. Department of Transportation,
National Highway Traffic Safety Administration,
Office of Defects Investigation,
NSA-10.01, 400 7th Street, SW,
Washington, DC 20590.

General Information

Your complaint information will be entered into NHTSA's vehicle owner's complaint database and used with other complaints to determine if a safety-related defect trend exists.

- If a safety-related defect exists in a motor vehicle or item of motor vehicle equipment, the manufacturer must fix it at no cost to the owner. Your complaint is the first step in the process.
- Government engineers analyze the problem. If warranted, the manufacturer is asked to conduct a recall. If the manufacturer does not initiate a recall, the government can order the manufacturer to initiate a recall.
- We do not have to receive a specific number of complaints before we look into a problem. We gather all available information on a problem. Your complaint is important to us.

For a prompt response from NHTSA, send your information request, suggestions, or comments to webmaster@nhtsa.dot.gov.