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January 7, 2005

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NHTSA Headquarters,
400 Seventh Street, SW
Washington, DC 20590

Gentlemen,

Please find attached complaint safety letter sent to:

Daimler Chrysler Motors
P.O. Box 21-8004
Auburn Hills MI 48321-8004

Yours truly,

[Redacted signature block]
[Redacted]
[Redacted]
Milford, OH [Redacted]
[Redacted]

Annamari
1/24/05

January 7, 2005

Daimler Chrysler Motors
P.O. Box 21-8004
Auburn Hills MI 48321-8004

Gentlemen,

Subject: Rear View Mirror

I have had to and your dealers have had to re-glue the rear view windshield mirror to my 1999 Jeep Cherokee five (5) times. The vehicle at the time of this complaint has 57, 876 miles. It is a private passenger vehicle, not used for any off road activities or any other activities other than on public roads.

I have had to purchase two (2) replacement mirrors from junkyards because two (2) of them broke the reflective glass when they have fallen from the windshield. It required visits to three (3) junkyards to find the mirrors simply because they did not have any available.

Because of the non-availability I decided to research this problem and found the lack of rear view mirrors was not due to lack of wrecked Jeep Cherokee vehicles, but that most of the rear view windshield mirrors had been purchased for replacement. At the same time I checked similar vehicles of other manufactures for mirrors in the junkyards and found most of them still attached to the windshields.

In each case the bonding glue has remained on the windshields of the jeep series vehicles.

Further investigation shows that the mounting plate on older models of the Jeeps had a larger mounting plate. I also noted that vehicles of my era or newer that had been involved in accidents were missing the windshield mounting plates whereas older models still had the mounting plate attached to even broken windshields.

At this point of time I find the above to be a safety concern and am asking NHTSA to investigate.

[REDACTED]
[REDACTED]
Milford, OH
[REDACTED]

CC NHTSA Headquarters
400 Seventh Street, SW
Washington, DC 20590

NHTSA
The Great Lakes Region
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