

~~Est. 10/10/04~~

10109612

From: Doernberg, David on behalf of TIS
Sent: Monday, December 13, 2004 3:43 PM
To: ~~Doernberg, David~~ *DDI* 2005 JAN 13 AM 1:18
Subject: FW: follow up on complaint/recall

-----Original Message-----

From:
Sent: Monday, December 13, 2004 11:49 AM
To: TIS
Subject: follow up on complaint/recall

This past spring, we sent a complaint about our 2000 Dodge Van, Vin. No. 2B7JB21Y1YK. The problem was faulty ball joints with a repair bill of 1117.90, which was forwarded to you. We have not heard from you, but read in the newspaper about a recall of Dodge Durangos and Dakotas for that same year and the same problem. Please let us know as soon as possible why the Vans were not included in the recall. Thank you,
New Milford, CT Phone

Morgan
1/18/05