

January 26, 2005

2005 FEB 16 PM 9: 27

Office of Defect Investigations
US Department of Transportation
NHTSA
400 7th St., SW Room #5318
Washington D.C. 20590

*Add to
1010 9609*

Re: James Fleming (Flemming per your correspondence)
Service Request 1-240-40-185

To whom it may concern:

I would appreciate it if you would reevaluate my claim for \$1895.83.
Please see your records and the attached letter from Ms. Sandy Blalock, President of
Capo's Auto Parts Inc. If you have questions, please call Ms. Blalock only as she is very
familiar with the work that was done to my vehicle.

Sincerely

Albuquerque, NM

Enc: 1

*Memo
2/10/05*

040 511111



Office of Defect Investigations
US Department of Transportation
NHTSA
400 7th ST. SW
Room 5318
Washington, DC 20590

January 5, 2005

Re:

1998 Oldsmobile 3.8 engine

Service Request # 1-240-40-185
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had us inspect his vehicle for engine problems. Our inspection uncovered a cracked intake manifold which allowed coolant to enter the upper intake causing engine failure and catalytic converter failure.

had us install an engine, catalytic converter and muffler.

It is our understanding that the problem is caused by a faulty fuel pressure regulator that causes backfiring which leads to the crack in the intake manifold.

We have encountered many of these same type engine failures. These manifolds develop a crack at the throttle valve mount over a water inlet allowing water to enter the intake area. Many shops misdiagnose this as a bad head gasket.

If I can provide any further information please let me know.

Sandy Blalock
Sandy Blalock
President



Quality New & Recycled Auto Parts
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Office 505-873-0665 • WATS 800-469-0665 • Fax 505-873-1889