

10109569

(Pg 1)

Dear Sir/Mam

To Whom It MAY CONCERNS: 2005 JAN 26 PM 5:27

I have a 2001 RAM 1500 Conversion Van. I purchased new. I was driving it Jan 16, 2005 for church due to emergency with my car however as I was on the expressway going abt 65 mph. The tire blew completely and could have caused an accident but I'm blessed because people witnessed and yielded the right-of-way to my blown-out tire. I took the tire to the dealer they told me to go to the Company Good Year. When I talked with someone in good year they first refused and said the tire was 75% used. I told them that the tire was not even 50% used but my army I explained that in their policies it said ~~relating~~ relating to highway tires "Any new Good year highway radial auto tire or Radial light truck tire that does not deliver satisfactory highway service due to workmanship or material-related condition will be replaced with a comparable new good year tire without charge". They Good year service man Name Roy said it will cost me \$60.99 to pay for another tire and told me they do not make that tire Big letter INVICTA GL Good Year # P235-75R15. This caught me by surprise because if I add any other tire it can cause serious problems since they are not the same model tires which is important for steering and balancing for highways etc. There fore I told them I will file a complaint and possible lawsuit because also I keep in mind I did take to the dealer when the Van was only like 5,000 mi because the driving ability was smooth shake some times etc due to my dent Disability you would need to hear that kind of problem but I works on cars so I can feel it. Example if ~~the~~ Tire balance is off it will cause the tire to ~~upbroke~~ upbroke

Mam
1/27/05

So can you please look into my complaint
and also check to see if the 1995 INDIANA GL
Good Year P235-75R15 was ever recalled.

Also please let me know your results so I
can process my claims at once.

My name is

Park Forest IL
phone

PS You can use relay # 711 and give them my TOD #
they will translate your call

OR
You can email me 
if it's easier.

I will like to Thank you for all
your concerns and hopes you have a blessed
day.

Thanks Your Truly