

**JWS** [REDACTED]

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2005 JAN 27 PM 9:57

Jan., 18, 2005

To: Ford Motor Co., Customer Relationship Center  
Martin Family Ford, Lincoln, Mercury  
National Highway Traffic Safety Administration

To Whom it may concern,

For the past few weeks I have been going through a nightmare concerning a couple of safety problems with my 2003, Ford Ranger.

I have had the vehicle at [REDACTED] 3 different times concerning brake failure and the accelerator hanging up. As of this date nothing has been done to correct either of these problems, even though the last time it happened it resulted in an accident causing property damage and damage to the vehicle.

At this point I am very frustrated because I know it is going to happen again. What I don't know is when, where, and will I or someone else be injured or killed as a result.

I am sending all of you this letter out of desperation because I want it documented that I have tried to get repairs made in the event that I or someone else is hurt or killed because of this vehicle.

I am also sending a copy to my company attorney and giving a copy to my wife so legal proceedings can proceed even if I am incapacitated or dead.

If someone comes into a dealership with an oil leak or a light not working occasionally I can understand sending the vehicle back out onto the street if the problem can't be found. But to send a vehicle out onto the street with serious safety problems is unthinkable.

My VIN # is 1FTYR10D63[REDACTED]

Please help me,  
[REDACTED]

RECEIVED  
NHTSA-215  
2005 JAN 27 P 12:53  
OFFICE OF  
DEFECTS INVESTIGATION

*Customer  
1/27/05*

[REDACTED] Morganton, NC [REDACTED]