

ATTORNEY AT LAW

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2004 DEC 23 AM 10:57

Thursday, December 02, 2004

Administrator
National Highway Traffic Safety Administration
400 Seventh Street, SW
Washington, DC 20590

NATIONAL HIGHWAY
TRAFFIC SAFETY ADMIN.

2004 DEC 20 P 4:56

EXECUTIVE SECRETARIAT

Re: Jeffrey S. Saradar
Owner, 2002 Acura TL Type-S

To Whom It May Concern:

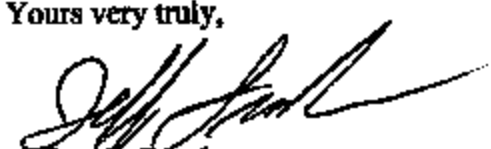
I am writing in response to the safety recall letter dated "Summer 2004," a copy of which is enclosed.

I am writing to express my opinion that Acura is unable to remedy the defect in my car's transmission. I say this because it went bad and was replaced at 48,000 miles and then again at 72,000 miles. The second incident occurred when I was in Pennsylvania visiting family, the night before I was scheduled to return to Virginia, and was an incredible inconvenience. Although Acura has been excellent at fixing the problem at no cost (other than my time and energy), I am very concerned about a couple of things.

First, I am worried that it might happen again, and in an unsafe location, or in an unsafe manner. I am also worried it may happen while I am out of town with a firm deadline to return. Second, I am concerned that this problem has already lowered the value of my car for resale.

Thank you for your attention to this matter, and please contact me at this office if you have any further questions or information for me. With regards,

Yours very truly,


Jeffrey S. Saradar

cc: American Honda Motor Co., Inc.


1/11/05



ACURA

1819 Torrance Blvd.
P.O. Box 2215
Torrance, CA 90509-8870

Summer 2004

Safety Recall Campaign: CL and TL Automatic Transmission Second Gear Inspection

Dear Acura Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

What is the reason for this notice?

Honda Motor Co., Ltd., has decided that a defect relating to motor vehicle safety exists in certain 2001-03 3.2CLs, 2000-03 3.2TLs, and 2004 TLs.

Certain operating conditions can result in heat buildup in the transmission second gear set and may lead to gear tooth chipping. In very rare cases, gear breakage can occur. Gear failure could result in transmission lock-up, and a crash could occur without warning.

What should you do?

Call any authorized Acura dealer and make an appointment to have your vehicle repaired. For vehicles with less than 15,000 miles, the dealer will install an oil jet kit to provide additional lubrication to the gears. For vehicles with more than 15,000 miles, the dealer will inspect the affected gear for heat discoloration, which indicates possible damage. If heat discoloration exists, the dealer will replace the transmission. If heat discoloration is not found, the dealer will install an oil jet kit. This work will be done free of charge. Please plan to leave your vehicle all day to allow the dealer flexibility in scheduling the inspection and installing the oil jet kit. If transmission replacement is needed, the work will take more than one day.

Who to contact if you experience problems.

If you are not satisfied with the service you receive from your Acura dealer, you may write to:

American Honda Motor Co., Inc.
Acura Client Services
Mail Stop 500-2N-7E
1819 Torrance Blvd.
Torrance, CA 90501-2746

If you believe that American Honda or the dealer has failed or is unable to remedy the defect in your vehicle, without charge, within a reasonable period of time (60 days from the date you first contact the dealer for a repair appointment), you may submit a complaint to:

Administrator
National Highway Traffic Safety Administration
400 Seventh Street, SW
Washington, DC 20590

Or call the toll-free Safety Hotline at (888) 327-4236.

What to do if you feel this notice is in error.

Our records show that you are the current owner or lessee of a 2001-03 3.2CL, 2000-03 3.2TL, or 2004 TL involved in this campaign. If this is not the case, or the name/ address information is not correct, please fill out and return the enclosed, postage-paid *Information Change Card*. We will then update our records.

If you paid to have the transmission replaced, you may be eligible for reimbursement. Refer to the attached instructions for eligibility requirements and the reimbursement procedure.

Lessor Information.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

If you have questions.

If you have any questions about this notice, or need assistance with contacting an Acura dealer, please call Acura Client Services at (800) 382-2238, and select menu option #2.

We apologize for any inconvenience this campaign may cause you.

Sincerely,

American Honda Motor Co., Inc.
Acura Automobile Division