



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DDT
(1-888-327-4238)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100192

Date Received

2 JAN 31 2005
31-JAN-2005

Repository

Reference No.
10109343

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City NORMAN State OK Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]

E-mail Address [REDACTED]

Evening Telephone Number [REDACTED]

Do you authorize NHTSA to contact the manufacturer of your vehicle? YES NO
In the absence of a signature, provide your name or address to the vehicle manufacturer.
Signature of Owner [REDACTED] Date 2-14-05

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
1GINDS2J7X6 [REDACTED] Make CHEVROLET Model MALIBU Model Year 1999

Date Purchased [REDACTED] Dealer's Name and Telephone Number 9-03 DATE PURCHASED Engine: No. Cylinders 6 CYL Fuel Type: Gas
Original Owner Dealer's City [REDACTED] State [REDACTED] Zip Code [REDACTED]

Transmission Type AUTOMATIC Antilock Brakes Cruise Control Powertrain FRONT WHEEL DRIVE Vehicle Component Code 063200 ENGINE AND ENGINE COOLING:EXHAUST SYSTEM:MANIFOLD Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 31-JAN-2005 Failure Mileage 80000 Failure Speed N/A INTAKE MANIFOLD GASKET, LEAKING ENGINE COOLANT

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make [REDACTED] Tire Model (Name or Number) [REDACTED] Tire Size (Example P215/65R15) [REDACTED]
DOT No. (Example: DOTM19ABC036) Original Equipment Prior Repair Failure Location: [REDACTED]
Tire Component Code [REDACTED] Tire Failure Type [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash Yes No Fire Yes No Number of Persons Injured [REDACTED] Number of Deaths [REDACTED] Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

CONSUMER COMPLAINED ABOUT AN INTAKE MANIFOLD GASKET PROBLEM. IT WAS LEAKING. OWNER CONTACTED THE DEALER AND THE MANUFACTURER. OWNER WAS TOLD THAT IT WAS COMMON FOR THIS TO BREAK AFTER 80,000 MILES. *AK. WHEN I FIRST PURCHASED THE CAR AN AUTO MECHANIC TOLD US THAT THE INTAKE GASKET WOULD FAIL IT WAS DEFECTIVE. SURE ENOUGH AT 60,004 MILES IT STARTED LEAKING ENGINE COOLANT, I CONTACTED MARK HEITZ CHEV. DEALER IN NORMAN, OK, THE SERVICE MANAGER ALSO TOLD ME IT WAS A (OVER)

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

COMMON PROBLEM WITH THE ENGINE AND THEY REPAIR LOTS OF THEM. I CALLED GM TO SEE IF THEY WOULD REPAIR THE LEAK. THEY SAID "NO" BECAUSE I BOUGHT THE CAR USED. I ASKED THEM IF THERE WAS A RECALL, THEY SAID "NO" BUT THEY WERE AWARE OF THE PROBLEM AND HAD FIXED CARS PURCHASED NEW FROM DEALERS. THEY ALSO STATED ONLY GM CEO'S COULD ISSUE A RECALL. GM CALLED ME DAYS LATER AND OFFERED ME A FREE TIRE ROTATION & OIL CHANGE FOR A CAR I'M AFRAID TO DRIVE FOR FEAR OF BLOWING UP THE ENGINE. THEY TOLD ME THE DEALER WOULD REPAIR THE CAR FOR \$750 TO \$800 DOLLARS. LUCKILY I CAUGHT THE PROBLEM BEFORE THE ENGINE WAS DESTROYED

2-14-06 ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation National Highway Traffic Safety Administration Office of Defects Investigation, NVS-216 400 7th Street, SW Washington, DC 20590



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES



VEHICLE OWNER'S QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS COMPLETE THIS FORM OR

DASH2DOT

and dial toll free at

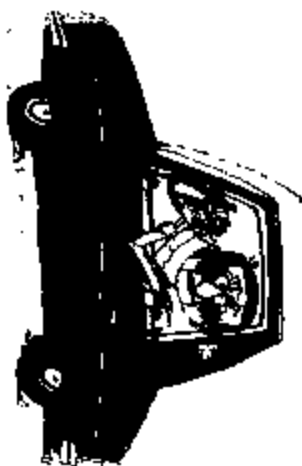
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