



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100145

Date Received

Repository ☐

2005 JUN 25 AM 5:01

Reference No.
10109315

OWNER INFORMATION (Type or Print)

Name

Address

City LA MARQUE

State TX

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of your signature, provide your name or address to the vehicle manufacturer.
Signature of Owner Date / /

VEHICLE INFORMATION

17 digit Vehicle Identification Number located at bottom of windshield on driver's side

1FTRX17W4YK

Make
FORD

Model
F150

Model Year
2000

Date Purchased

Dealer's Name and Telephone Number
McCre Ford

Engine:
No. Cylinders

Fuel Type:
Gas

Original Owner
☒

Dealer's City
Dickinson

State
TX

Zip Code

Transmission Type
AUTOMATIC

☒ Antilock Brakes
☒ Cruise Control

Powertrain

Vehicle Component Code
110000 ELECTRICAL SYSTEM

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
04-JUN-2004

Failure Mileage
108000

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☒ Yes ☐ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

Y

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

WHILE PARKED THE VEHICLE CAUGHT ON FIRE WITHOUT WARNING. THE CAUSE HAS YET TO BE DETERMINED. NO INJURIES REPORTED. *AK

NOT KNOWING THIS WAS PART OF UPCOMING RECALL, I
PURCHASED A REPLACEMENT SWITCH + REPAIRED MYSELF.
DAMAGES WERE, IN APPEARANCE, TO THE SWITCH, BRAKE FLUID
RESERVOIR + POSSIBLE WIRES. I HAVE TRIED TO SETTLE THIS WITH
McCREE FORD WITH NO COOPERATION BY THEM OR FORD
MOTOR COMPANY. AS OF THIS DATE I HAVE NOT HEARD FROM FORD.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

I believe further damage was minimized by my quick action
in removing the fuse. I firmly believe FORD MOTOR COMPANY
IS NOT TAKING proper responsibility or safety for owners.



Consumer Affairs

PO Box 6248, MD 3NE-B
Dearborn, MI 48126 USA

Sent Via U.S. Mail

February 18, 2005

[REDACTED]
La Marque, TX

RE: 2000 F-Series
VIN: 1FTRX17W4YK [REDACTED]

Dear [REDACTED]:

Thank you for contacting Ford Motor Company regarding your vehicle concern.

Your concern has been thoroughly reviewed by the service department at Mcree Ford. We have been informed that after carefully inspecting your vehicle, they were unable to verify any manufacturer's defect with your vehicle.

Our experience has shown that these types of situations are typically handled by insurance companies. We suggest that the customer contact them for possible assistance. The insurance company has the right to file a subrogation claim against Ford Motor Company if it chooses to pursue this matter.

Thank you for the opportunity to ~~review~~ this concern.

Respectfully yours,


Catherine Papalia-Reid
Consumer Affairs