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2004 DEC 10 PM 4:09

Parkway Ford, Dickinson
Brad Fong.
Dennis Grenz.

First off, this is not a complaint against Parkway Ford but rather Ford Motor Company in Michigan.

Since my retirement I have purchased 14 new cars (since 1984) ten of which are Fords and eight bought at Parkway. In all vehicles I have inflated the tires above the factory recommended air pressure. Not since I purchased three Ford Focus have I had any problem with tire wear, confined to the rear wheels, of thumping or reverberation. This seems to be an alignment problem during manufacture.

I am on a fixed income and I will pay for my mistakes, abuse, or misuse of products. I will not pay for the flaws of others.

Again, I have no complaint against Parkway Ford. The fair treatment I've received causes my return purchases. But should there be a re-alignment problem and my purchase of two new tires for my Focus 2003 @ 26,000 miles

Jason
12/13/04

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I then will use the advise printed in the Owners Manual of the "pecking order" and offices up to and including the "Lemon Law".

I do not mistreat cars. Nor do I want any out-of-pocket expense borne by Dickinson Parkway. This be a factory engineering problem as the rear wheel conditions occurred on more than my last Focus. If, after reading my history of Focus, Parkway should re-imburse me for rubbers, I would expect Ford Michigan to re-imburse Parkway. If otherwise, I will pay for the tires and, as agreed, Parkway will stand the charge for realignment.

[REDACTED]
Dickinson, N. D.
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