U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

# Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET:www.nhtsa.dot.gov/hotline

2005 APR 29 AM 8:32

FOR AGENCY USE ONLY 1372

| Date Received | Repository |
|---|---|
| 31-JAN-2005 | |
| | Reference No. 10109282 |

## OWNER INFORMATION (Type or Print)

| Name | | | |
|---|---|---|---|
| Address | | | |
| City ROSENBERG | State TX | Zip Code | |

| Daytime Telephone Number | E-mail Address |
|---|---|
| | |

*Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?* ☒ YES ☐ NO

*In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.*

Signature of Owner [redacted] Date 04/27/05

## VEHICLE INFORMATION

| 17 digit Vehicle Identification Number (located at bottom of windshield on driver's side) | Make | Model | Model Year |
|---|---|---|---|
| 1FTRW07[redacted] | FORD | F150 | 2001 |

| Date Purchased | Dealer's Name and Telephone Number | | | Engine: No. Cylinders | Fuel Type: |
|---|---|---|---|---|---|
| 4-2002 | Dub Miller Ford 281-342-1813 | | | | |
| Original Owner ☐ | Dealer's City Rosenberg | State TX | Zip Code 77471 | | |

| Transmission Type | | | Vehicle Component Code |
|---|---|---|---|
| | ☐ Antilock Brakes<br>☒ Cruise Control | Powertrain | 185000 VEHICLE SPEED CONTROL:CRUISE CONTROL<br>Multiple Failure: 1 |

## FAILED COMPONENT(S)/PART(S) INFORMATION

| Incident Date(s) | Failure Mileage | Failure Speed | |
|---|---|---|---|
| 16-SEP-2004 | 90,000 | | |

## ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

| Tire Make | Tire Model (Name or Number) | Tire Size (Example P215/65R15) |
|---|---|---|
| DOT No. (Example: DOTMALBABC038) | ☐ Original Equipment ☐ Prior Repair | Failure Location: |
| Tire Component Code | | Tire Failure Type |

## ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

| Make: | Date Manufactured: | Model No./Name: |
|---|---|---|
| Seat Type: | Installation System: | |
| Child Seat Component Code: | Failed Part: | |

## APPLICABLE INCIDENT INFORMATION

*(Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies).)*

| Crash | Fire | Number of Persons Injured | Number of Deaths | Reported to Police |
|---|---|---|---|---|
| ☐ Yes ☒ No | ☒ Yes ☐ No | 0 | 0 | Y |

**Narrative Description of Incident(S), Crash(es), and Injury(ies).**
**Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).**

PARKED THE VEHICLE AT 6:00 PM AND ABOUT 10 MINUTES LATER THE TRUCK CAUGHT ON FIRE. THE FIRE WAS COMING FROM ENGINE COMPARTMENT. ON THE DRIVERS SIDE. THE VEHICLE HAS CRUISE CONTROL. THE CRUISE CONTROL WAS ONLY USED ONE TIME BEFORE THE FIRE LIKE 6 OR 7 MONTHS AGO. WILL E-MAIL PICTURES TO BRUCE YORK. VEHICLE WAS NOT INSURED.*AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

Consumer Affairs

PO Box 6248, MD 3NE-B
Dearborn, MI 48126 USA

Sent Via U.S. Mail

September 20, 2004

[redacted]
Rosenberg, TX [redacted]

RE: 2001 F-Series Truck
VIN: 1FTRW07W[redacted]

Dear [redacted]

This is in response to your phone call to our Ford Customer Relationship Center regarding your concerns.

We sincerely regret any inconveniences that you have experienced with your vehicle. Customer satisfaction is one of the primary objectives of Ford Motor Company. We commit substantial resources and diligent efforts in a sincere attempt to address the concerns of our customers. Our review indicates that there are no recalls or owner notification programs pertaining to the fire on your 2001 F-Series Truck. We regret that we are unable to be of assistance in this matter.

Thank you for contacting us.

Respectfully yours,

Lourdes Fonseca-Nearon
Consumer Affairs

# Ford Motor Company Home


## Recalls Results

Parts and Service
My Vehicle
Accessories & Merchandise
Recall Information

Be advised that this system tracks safety and emission recalls for which vehicles are subject t repair in the United States. For more information on Ford Motor Company recalls or concerns may be having with your vehicle, please contact your dealership directly.

Below you will find information regarding your affected vehicle.

### Recalls Listed

| Affected Vehicle | VIN |
|---|---|
| 2001 Ford F-150 | 1FTRW07V[redacted] |

### Recall

| | |
|---|---|
| 05S26 | SPEED CONTROL DEACTIVATION SWITCH |

## Ford

Locate a Ford dealer in your area to schedule a repair appointment or to obtain detailed part information, depending on the nature of the recall.

Contact a Ford customer service representative with any other questions you may have.

### What Should I Do Next?

- Locate your local dealership
- Advise the service department of the open recall on your vehicle
- Setup an appointment to have the recall completed

### Be Advised

- This site is a reference tool for our customers
- Only recalls for the VIN provided are researched
- Only safety and emissions recalls launched since January 1, 1996 are reported
- Your local dealer will have more information on this or any other Ford Motor Company recall/vehicle campaign
- Completed recalls may appear here for a short period of time after your dealership completed repair

**A** | FDID * | State * | MM | DD | YYYY (Incident Date *) | Station | Incident Number * | Exposure * | ☐ Delete ☐ Change ☐ No Activity | NFIRS -1 Basic

GS611 | TX | 09 | 16 | 2004 | 02 | 04-0004078 | 000

**B Location***

☐ Check this box to indicate that the address for this incident is provided on the Wildland Fire Module in Section B 'Alternative Location Specification'. Use only for Wildland fires.

Census Tract [redacted]

☒ Street address
☐ Intersection
☐ In front of
☐ Rear of
☐ Adjacent to
☐ Directions

Number/Milepost [redacted] Street or Highway [redacted] Street Type [redacted] Suffix [redacted]

Apt./Suite/Room [redacted] City: Rosenberg State: TX Zip Code [redacted]

Cross street or directions, as applicable

**C Incident Type ***

131 | Passenger vehicle fire

Incident Type

**D Aid Given or Received***

1 ☐ Mutual aid received
2 ☐ Automatic aid recv.
3 ☐ Mutual aid given
4 ☐ Automatic aid given
5 ☐ Other aid given
N ☒ None

Their FDID | Their State | Their Incident Number

**E1 Date & Times**

Midnight is 0000

Check boxes if dates are the same as Alarm Date.

| | Month | Day | Year | Hr Min Sec |
|---|---|---|---|---|
| Alarm * (ALARM always required) | 09 | 16 | 2004 | 18:48:44 |
| ☒ Arrival * (ARRIVAL required, unless canceled or did not arrive) | 09 | 16 | 2004 | 18:52:02 |
| ☐ Controlled (CONTROLLED Optional, Except for wildland fires) | | | | |
| ☒ Last Unit Cleared (LAST UNIT CLEARED, required except for wildland fires) | 09 | 16 | 2004 | 20:14:49 |

**E2 Shift & Alarms**

Local Option

C | 02 | 4

Shift or Platoon | Alarms | District

**E3 Special Studies**

Local Option

Special Study ID | Special Study Value

**F Actions Taken ***

11 | Extinguish — Primary Action Taken (1)

45 | Remove hazard — Additional Action Taken (2)

86 | Investigate — Additional Action Taken (3)

**G1 Resources ***

☒ Check this box and skip this section if an Apparatus or Personnel form is used.

| | Apparatus | Personnel |
|---|---|---|
| Suppression | 0001 | 0004 |
| EMS | | |
| Other | | |

☐ Check box if resource counts include aid received resources.

**G2 Estimated Dollar Losses & Values**

LOSSES: Required for all fires if known. Optional for non fires. (None)

Property $ , 012 , 000 ☐
Contents $ , 000 , 000 ☐

PRE-INCIDENT VALUE: Optional

Property $ , 014 , 000 ☐
Contents $ , 000 , 000 ☐

**Completed Modules**

☒ Fire-2
☐ Structure-3
☐ Civil Fire Cas.-4
☐ Fire Serv. Cas.-5
☐ EMS-6
☐ HazMat-7
☐ Wildland Fire-8
☒ Apparatus-9
☒ Personnel-10
☐ Arson-11

**H1* Casualties** ☐ None

| | Deaths | Injuries |
|---|---|---|
| Fire Service | | |
| Civilian | | |

**H2 Detector**

Required for Confined Fires.

1 ☐ Detector alerted occupants
2 ☐ Detector did not alert them
U ☐ Unknown

**H3 Hazardous Materials Release**

N ☐ None
1 ☐ Natural Gas: also leak, no explosion or fire/gas ignited
2 ☐ Propane gas: all lb. tank (eg is home BBQ grill)
3 ☐ Gasoline: vehicle fuel tank or portable container
4 ☐ Kerosene: fuel burning equipment or portable container
5 ☐ Diesel fuel/fuel oil: vehicle fuel tank or portable
6 ☐ Household solvents: home/office spill, cleanup only
7 ☐ Motor oil: from engine or portable container
8 ☐ Paint: from paint cans totaling < 55 gallons
0 ☐ Other: Special Hazmat assistance required or spill > 55gal., Please complete the HazMat form

**I Mixed Use Property**

MM
☐ 10 Not Mixed
☐ 20 Assembly use
☐ 30 Education use
☐ 33 Medical use
☐ 40 Residential use
☐ 51 Row of stores
☐ 53 Enclosed mall
☐ 58 Mercantile & Residential
☐ 59 Office use
☐ 60 Industrial use
☐ 63 Military use
☐ 65 Farm use
☐ 00 Other mixed use

**J Property Use* Structures**

☐ 131 Church, place of worship
☐ 161 Restaurant or cafeteria
☐ 162 Bar/Tavern or nightclub
☐ 213 Elementary school or kindergarten
☐ 215 High school or junior high
☐ 241 College, adult education
☐ 311 Care facility for the aged
☐ 331 Hospital
☐ 341 Clinic, clinic type infirmary
☐ 342 Doctor/dentist office
☐ 361 Prison or jail, not juvenile
☐ 419 1-or 2-family dwelling
☐ 429 Multi-family dwelling
☐ 439 Rooming/boarding house
☐ 449 Commercial hotel or motel
☐ 459 Residential, board and care
☐ 464 Dormitory/barracks
☐ 519 Food and beverage sales
☐ 539 Household goods, sales, repairs
☐ 579 Motor vehicle/boat sales/repair
☐ 571 Gas or service station
☐ 599 Business office
☐ 615 Electric generating plant
☐ 629 Laboratory/science lab
☐ 700 Manufacturing plant
☐ 819 Livestock/poultry storage (barn)
☐ 882 Non-residential parking garage
☐ 891 Warehouse

**Outside**

☐ 124 Playground or park
☐ 655 Crops or orchard
☐ 669 Forest (timberland)
☐ 807 Outdoor storage area
☐ 919 Dump or sanitary landfill
☐ 931 Open land or field
☐ 936 Vacant lot
☐ 938 Graded/care for plot of land
☐ 946 Lake, river, stream
☐ 951 Railroad right of way
☐ 960 Other street
☐ 961 Highway/divided highway
☐ 962 Residential street/driveway
☐ 981 Construction site
☐ 984 Industrial plant yard

Lookup and enter a Property Use code only if you have NOT checked a Property Use box.

Property Use 965

Vehicle parking area

NFIRS-1 Revision 03/11/99

**K1 Person/Entity Involved** (Local Option)

Business name (if applicable) | Area Code | Phone Number

Mr., Ms., Mrs. | First Name | MI | Last Name | Suffix

☐ Check this box if same address as incident location. Then skip the three duplicate address lines.

Number | Prefix | Street or Highway | Street Type | Suffix

Post Office Box | Apt./Suite/Room | City

State | Zip Code

☐ More people involved? Check this box and attach Supplemental Forms (NFIRS-1S) as necessary

**K2 Owner** ☐ Same as person involved? Then check this box and skip the rest of this section. (Local Option)

Business name (if Applicable) | Area Code | Phone Number

Mr., Ms., Mrs. | First Name | MI | Last Name | Suffix

☐ Check this box if same address as incident location. Then skip the three duplicate address lines.

[redacted] | [redacted] | [redacted] Type | Suffix

Number | Prefix | Street or Highway

Post Office Box | [redacted] Apt./Suite/Room | Rosenberg City

TX State | [redacted] Zip Code

**L Remarks** (Local Option)

We were dispatched to a Vehicle Fire at [redacted] Upon our arrival we found a truck with fire coming from the engine compartment. We used a pre-connected hose line off E-2 with tank water and extinguished the fire. We were advised by the owner that she did not have insurance on her vehicle. We were also advised that there was another vehicle parked next to the one that was on fire that sustained some fire damage. Major fire damage was confined to the engine compartment area extending to the windshield and front driver's side tire. The owner stated that she had not had any engine problems with the vehicle and that it was running great. She also stated that she had just drove it back home from work within 10 minutes prior to the fire being reported. After the fire was extinguished a wrecker service, Mario's Wrecker, made location and removed the vehicle. Information was gathered and we returned in service.

Vehicle #1
2001 Ford F-150
LP 7RX-892
VIN 1FTRW07W[redacted]

Vehicle #2
1989 Cadillac Sedan Ville
LP Z98-GCP
VIN 1G6CD5157[redacted]

09/17/2004 07:00:51 Adam Carlin

**L Authorization**

| Officer in charge ID | Signature | Position or rank | Assignment | Month | Day | Year |
|---|---|---|---|---|---|---|
| CARLIN | Carlin, Adam G | LT | | 09 | 17 | 2004 |

| Check Box if same as Officer in charge. | Member making report ID | Signature | Position or rank | Assignment | Month | Day | Year |
|---|---|---|---|---|---|---|---|
| ☒ | CARLIN | Carlin, Adam G | LT | | 09 | 17 | 2004 |