



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 241

Date Received

2005 JAN -2
31-JAN-2005

Repository ☐

Reference No
10109263

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City [REDACTED] State GA Zip Code [REDACTED]

Daytime Telephone Number [REDACTED] E-mail Address [REDACTED]

Evening Telephone Number [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of a signature or address to the vehicle manufacturer,
Signature of Owner [REDACTED] Date FEB 15 2005

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1FTCR14X4T [REDACTED] Make FORD Model RANGER Model Year 1996

Date Purchased
31-OCT-85

Dealer's Name and Telephone Number

Way Brothers
Hawkinsville

Engine:
No. Cylinders 6

Fuel Type:
Gas

Original Owner

☒

Dealer's City

State GA Zip Code

Transmission Type
AUTOMATIC

☐ Antilock Brakes
☒ Cruise Control

Powertrain
FRONT WHEEL DRIVE

Vehicle Component Code
191000 TIRES:TREAD/BELT

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
21-JAN-2005

Failure Mileage
172407

Failure Speed
60

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make
KELLY SPRINGFIELD

Tire Model (Name or Number)
KELLY SPRINGFIELD

Tire Size (Example P215/65R15)
P225/70R14

DOT No. (Example: DOTM19ABC036)
PJFCDXKR41102

☐ Original Equipment
☐ Prior Repair

Failure Location: PASSENGER SIDE REAR

Tire Component Code

191000 TIRES:TREAD/BELT

Tire Failure Type TREAD SEPARATION

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe: detail the incident(s), Failure(s), Crash(es), and Injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

1

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e. parts repaired or replaced (and if old part is available).

WHILE DRIVING 60 MPH LEFT REAR TIRE EXPERIENCED A TREAD SEPARATION. AFTER MARKET EQUIPMENT INSTALLED AT 194,188; TIRE SIZE P225/70R14, DOT # PJFCDXKR41102. THE TIRE DEALER WAS NOTIFIED. *AK

194,109

OVER

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

(1) Attached is a copy of the invoice for the tires and a picture of the failed tire. Please note I purchased lifetime balance & rotation of the tires. As a result, I had them balanced and rotated at each oil change. About every 4,000 miles.

(2) The retailer Thomas Tire of Blainsville, Ga. returned the failed tire to the Distributor - American Tire Distributors 41 Dogwood Rd, Asheville, N.C. 28806. They offered a fifteen dollar credit for the tire. I call to appeal but the man is out until Feb 7/08. ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
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National Highway
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Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS

COMPLETE THIS FORM

OR

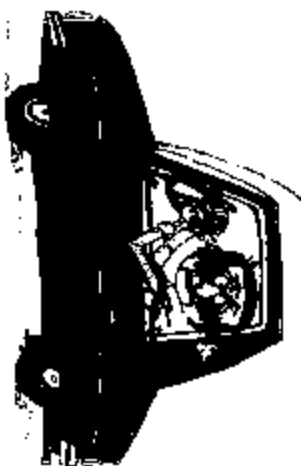
DASH2DOT

and dial toll free at

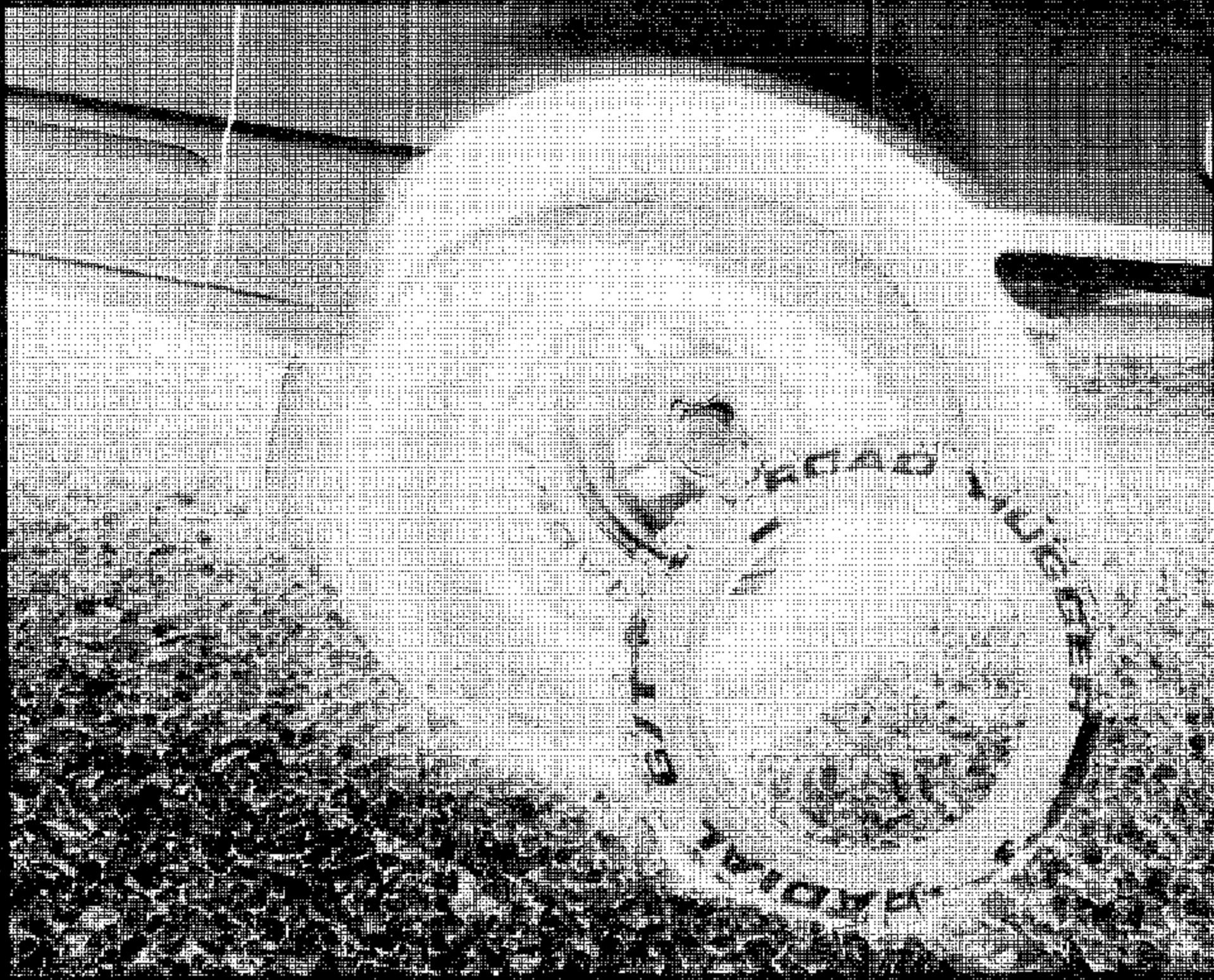
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I called American Tire Distributors to appeal the amount of the credit on February 14, 2005. The Man (Jim Rice) that can make a decision is out until February 21, 2005. I plan to call him back at that time. The number for American Tire Distributors is 1-800-476-0742.

As a result of the tire incident, I feel the remaining three tires are unsafe and I plan to replace them even though they have 30% to 40% tread remaining.

- (3.) I went to the manufacturer's (Kelly Springfield's) website and sent an e-mail explaining the incident; however, they will not respond. The web site would not allow me to print a copy of the e-mail.


February 15, 2005

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**