

10/09244

Dec 20, 2004

Dear National Highway Traffic Safety Administration

I own a 2002 PT Cruiser. I bought it
new in November 29, 2001.

EXECUTIVE SECRETARIAT

2005 JAN -4 P 344

NATIONAL HIGHWAY
TRAFFIC SAFETY ADM.

The car was a few weeks old.
Early in the morning there was
a crack in the windshield starting
in the center of the windshield at
the bottom of the glass. Looking outside
the car you would find the crack
in the bottom center of the glass.
Down underneath the rubber.

The crack grew & grew. I called
the Chrysler Corporation & talked to
someone who suggested a manager
look at the crack. I made 2 appts -

The first appointment. I made the
manager left early, so I had to
reschedule the appointment. The
second appointment the manager said
the crack was my fault & would self.

Rude & told me it was my problem.
I called & wrote the Chrysler Corporation
for 2 years. Many motors in N.O.

Looked at my windshield & said it
was a stress factor.

Yuan
11/10/05

My mom was in Tennessee & parked next to a 2002 P.T. Cruiser. When she came out of the store the owner was putting groceries in the 2002 P.T. Cruiser like mine.

She noticed the same crack.

Mom asked the man how long he had the windshield crack.

He said the car was a few months old & the weather changed to very cold. The crack appeared overnight.

His car was garage kept. So was my P.T. cruiser. The shifting

gear has broken. The back tire on the right hand side went flat

every week. Finally I bought a new tire, I have always

bought an American car. When I trade in this piece of garbage I'm buying a foreign car.

Made in America does not mean a good product has been produced. It only means you are raped.

By long term problems, never fixed.

Just talked about how it is your problem. I am not surprised by this result

Safety Recall. I am just waiting for the windshield problem to be taken into consideration.

Thank you for allowing me to express my concerns with the P.T. Cruise design & safety issues.

Sincerely

New Orleans, Louisiana

vehicle ID# - 3C4FY58B42T

Sales price - 20,735.⁰⁰

Bought 11/23/2001.

micron # 0201110328

license plate