



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1388

Date Received

2005 JUN 28 AM 10
31-JAN-2005

Repository ☐

Reference No.
10109236

OWNER INFORMATION (Type or Print)

Name _____
Address _____
City ODENTON State MD Zip Code 21113

Daytime Telephone Number _____ E-mail Address _____

Evening Telephone Number _____

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 1-1-1

VEHICLE INFORMATION

17 digit Vehicle Identification Number located at bottom of windshield on driver's side 283HD46R51H Make DODGE Model INTREPID Model Year 2001

Date Purchased 2-12-2004 Dealer's Name and Telephone Number Wheeler Inc / Delivered to Chesterfield Dodge Engine: No: Cylinders 6 Fuel Type: _____

Original Owner ☐ Dealer's City Middlethian State Va Zip Code 23113

Transmission Type ☒ Antilock Brakes Powertrain _____
☐ Cruise Control Vehicle Component Code 080000 ENGINE AND ENGINE COOLING
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 10-NOV-2004 Failure Mileage 88493 Failure Speed _____
Leak at hose at the hot port -
see work orders enclosed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make _____ Tire Model (Name or Number) _____ Tire Size (Example P215/65R16)
DOT No. (Example: DOTM19ABC036) ☐ Original Equipment ☐ Prior Repair Failure Location: _____
Tire Component Code _____ Tire Failure Type _____

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: _____ Date Manufactured: _____ Model No./Name: _____
Seat Type: _____ Installation System: _____
Child Seat Component Code: _____ Failed Part: _____

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured _____ Number of Deaths _____ Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e. parts repaired or replaced (and if old part is available).

WHILE DRIVING AT ANY SPEED ENGINE WARNING LIGHT ILLUMINATED INTERMITTENTLY. DEALERSHIP WAS NOTIFIED. BUT DID NOT RESOLVE THE PROBLEM. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

June 05

This vehicle was prepared by Chrysler January 26, 2001, under repair order number 165135 and with 10 miles.

It was billed to MAP Inc/Whets 1800-477-2211

My niece would be the driver of the car owned by the company she worked for.

After the new vehicles came in the car was offered to me for purchase. I therefore have all previous receipts and work orders. I have copied the pertinent ones to forward to you, to register my complaint. Note the following:

- April 2003 - In for service for engine light coming on and display lights flash on & off.
- June 2003 - recall notice received on seat recliner bolts - Recall completed.
- December 2003 - Seat still feels loose, work order says seat base worn out - How can that be when car so new -

- 2 -
- March 2004 - Work order suggests
A/C line looks cracked -
 - July 2004 - Seat still moves when hard
stop - Told seat is worn again -
 - November 2004 - Engine light comes on again
Service suggested the gas cap may have been
loose - (It was not - I checked it!) Nothing
solved -
 - January 2005 - Engine light on again -
Service replaced hose at test port? - No
for today 6/15 approx 96,000 its ok -
 - April 2005 - No A/C coming out - Had to
get a shot (Store bought kit)
 - May 2005 - No A/C - Took for service to
boost.

* Wondering if A/C is cracked *??
So far the engine light has stayed off.
My concern is definitely the seat - In all the
years of driving I have never had a seat wear
at its base!! If an accident were to occur, I
feel the seat would never save me. This car
is not old enough for these problems to have
occurred early on. Thank you for your attention

THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).