



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100216

Date Received: 28-JAN-2005
Repository:
Referring No.: 10108208 36

OWNER INFORMATION (Type or Print)

Name: [REDACTED]
Address: [REDACTED]
City: HOUSTON State: TX Zip Code: [REDACTED]
Daytime Telephone Number: [REDACTED] E-mail Address:
Evening Telephone Number:

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorized person, NHTSA will NOT provide your name or address to the vehicle manufacturer.
Signature of Owner: [REDACTED] Date: 2/15/05

VEHICLE INFORMATION

17 digit Vehicle Identification Number (located at bottom of windshield on driver's side): 2ME1M75W [REDACTED]
Make: MERCURY Model: MARQUIS Model Year: 1993
Date Purchased: Dealer's Name and Telephone Number: Engine: No. Cylinders: 3
Original Owner: Dealer's City: State: Zip Code: Fuel Type:
Transmission Type: Antilock Brakes Powertrain: Vehicle Component Code: 110000 ELECTRICAL SYSTEM
AUTOMATIC Cruise Control Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 30-SEP-2004 Failure Mileage: Failure Speed:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: Tire Model (Name or Number): Tire Size (Example P215/85R15):
DOT No. (Example: DOTM1ALBABC036) Original Equipment Prior Repair Failure Location:
Tire Component Code: Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No
Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: Y

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, i.e. parts repaired or replaced (and if old part is available).

WHILE THE VEHICLE WAS PARKED IT CAUGHT ON FIRE ON ITS OWN. THE FIRE DEPARTMENT EXTINGUISHED THE FIRE. ~~VEHICLE WAS TOWED TO A DEALER FOR INSPECTION.~~ "AK"

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

A parking neighbor alerted us that our car was on fire in the driveway. The car had been parked in the driveway for approximately 3 hours since it was last driven.

We have notified the manufacturer of the car and awaiting a reply.

There has been no attempt to repair the car. It is still in the driveway waiting on inspection as of 02-16-05.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



**VEHICLE
OWNER'S**

QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

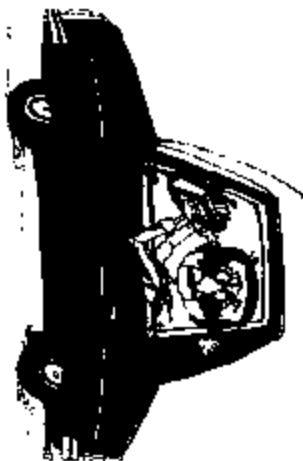
**TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
ON**

DASH2DOT

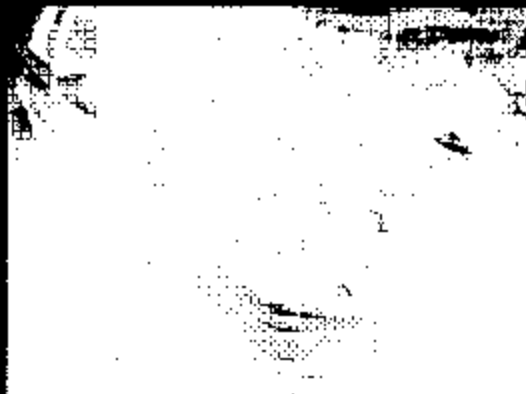
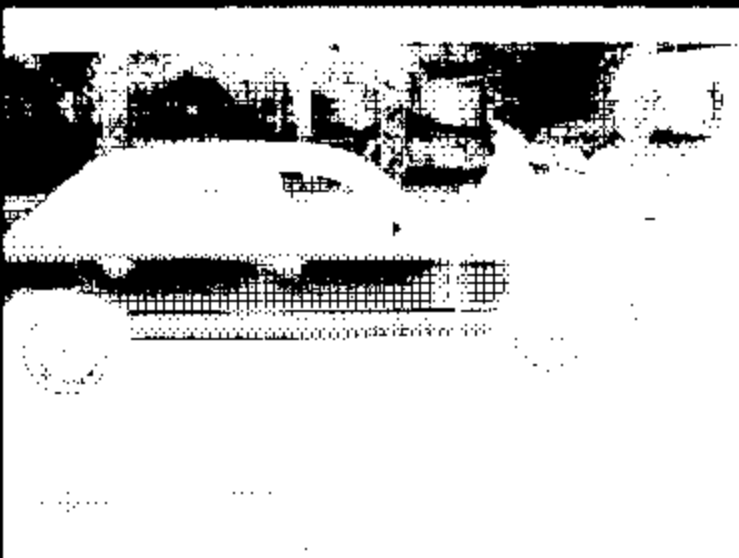
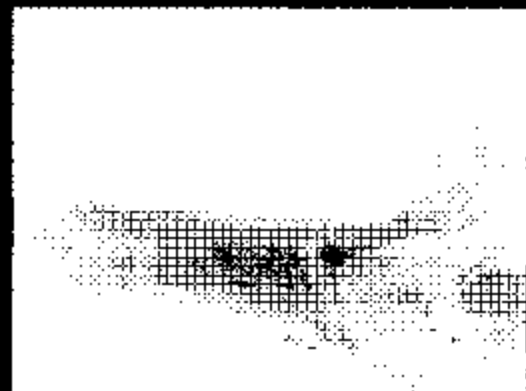
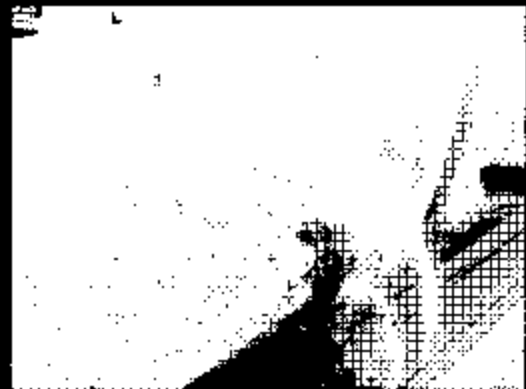
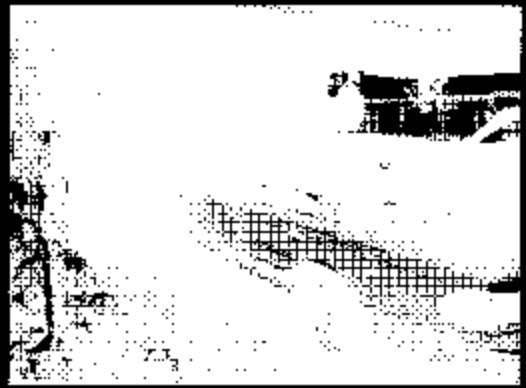
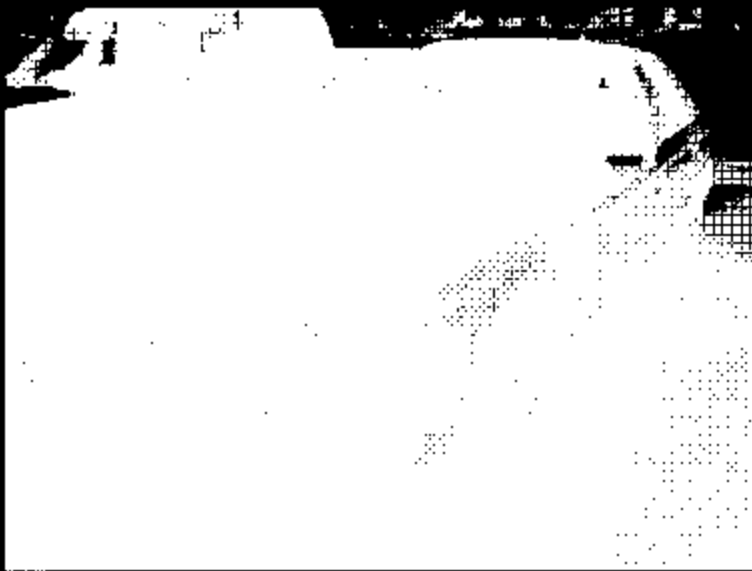
and dial toll free at

**1-888-DASH-2-DOT
1-888-327-4236**

DOT Auto Safety Hotline
(DASH) 2 DOT



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National Highway Traffic Safety
Administration
www.nhtsa.dot.gov/hotline



Car Fire
09-30-2004
VIN: 2MELM75W
1993 Mercury Marquis

[REDACTED]
Houston, TX [REDACTED]
[REDACTED]

February 16, 2005

Ford Motor Company
Parklane Towers West
Suite 300
Three Parklane Blvd.
Dearborn, Michigan 48126-2568

Attn: Shawn L. Norton
Claims Analyst

Subject: 1993 Mercury Grand Marquis VIN: 2MEJM75V [REDACTED]

Dear Mr. Norton,

We received your letter in response to my inquiry about our car fire. Your letter indicated that the car may need to be inspected by the Ford Motor Company. The car is beyond repair and has been sitting disabled in my driveway since the fire. It is available for inspection at any time. All components that survived the fire have been preserved. I would like to have the car removed from our driveway as soon as possible since it is a safety concern, an eye sore and I've gotten complaints from our homeowners association. Your prompt attention would be greatly appreciated.

I want to pursue a claim with the Ford Motor Company. My homeowners insurance has addressed the damages to the home.

I have included a copy of the fire marshal's report, pictures and a CD of the photos. Thank you for your assistance.

Regards,

[REDACTED]

FILE COPY

Enclosures

**HOUSTON FIRE DEPARTMENT
INCIDENT REPORT
RUN NUMBER 0409300560**

281-444-7770
Office

Incident No
0409300560

Date/Time 09/30/2004 20:24:12 Ref No. Call Type FFMBA Alarm level 1 Alarm Method 9

District Station Shift Call Box

	Resources		Dates and Times		Casualties	
	Apparatus	Personnel			Deaths	Injuries
Suppression	7	26	Dispatch	09/30/2004 20:24:28	Fire Service	0
EMS	2	6	Enroute	09/30/2004 20:24:56	Civilian	0
Other	0	0	On_Scene	09/30/2004 20:27:40		
			Clear	09/30/2004 20:58:36		
			Response	00:03:12		
			Duration	0 Hours 34:00 Minutes		

Location Type Location
STREET

(Cross Street:)

HO TX Verified: Y
Map One 453E Map Two Map Three Parcel No. Census Track Census Block
EMS District Fire District X-Coordinate -95398460 Y-Coordinate 29836307 EMS Zone Fire Zone

EXPOSURE No. 0 Incident Type VEHICLE Primary Action EXTINGUISH Additional Action Additional Action Aid Type NO AID Aid Agency

Their Incident No. Mixed Property Use Property Use HOUSE Detector Under Control Time Special Study Hazmat Ris

Agency F Officer in Charge 103975 Name VATUNA, TIMOTHY Rank Assignment

Agency F Report By Name Rank Assignment

Property Total 10000 Lost 10000 Saved 9000 Contents Total 2 Lost 2 Saved 0

Exposure Location

Location Type Location

(Cross Street:)

HO TX
Map One 453E Map Two Map Three Parcel No. Census Track Census Block
EMS District Fire District X-Coordinate -85388480 Y-Coordinate 29836507 EMS Zone Fire Zone

**HOUSTON FIRE DEPARTMENT
INCIDENT REPORT
RUN NUMBER 0409300560**

ALL FIRE

No. Resid Units	No. Buildings	Acres Burned	Origin Area	Heat Source	First Item Ignited	Spread
1			ENG AREA	ARCING	ELECTRIC WIRE	N

Material Type	Equip Involved	Ignition Cause	Ignition factor(1)	Ignition factor(2)
		UNDETER	UNSPECIFIED	

On-Site Material(1)	Type	On-Site Material(2)	Type	On-Site Material(3)	Type
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Fire Suppression Factor(1)	Fire Suppression Factor(2)	Fire Suppression Factor(3)
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Equipment Brand	Model	Serial No.	Year	Power Source	Portability
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Human Factor

Asleep N	Possible impaired by alcohol or drugs N	Unattended Person N	Possible mentally disabled N
Physically Disabled N	Multiple persons involved N	Age was a factor N	Estimate Age Sex

Local Use

Pre Fire Plan Available N	Arson Report Attached N	Police Report Attached N
Coroner Report Attached N	Other Report Attached N	

Vehicles

Involvement	Role	Tag No	State	Make	Model
INV BURNED	TRANSPORT	[REDACTED]	TX	MERCURY	

PARTIES INVOLVED (PEOPLE)

Type	Role	Name
NAME	OCCOWN:NO	[REDACTED]

2004/2004 11:33:23

**HOUSTON FIRE DEPARTMENT
INCIDENT REPORT
RUN NUMBER 0409300580**

L031

2004-09-30/20:57:45

PAREXP

PAR Timer expired after 30 minutes

2004-09-30/20:58:28

PARSTP

HFD056

100954

PARS command issued - PAR timer stopped

2004-09-30/20:58:39

ACR

MD0086

FM011

E031

2004-09-30/20:58:36

CLOSE

MD0086

FM011

Narrative

By Agency F

Unit E031

Dept ID

Date 30-SEP-04

E-31 on scene with car fire under metal carport. E-31 used bumper line to ext, ch for extension on home. Minor damage done to exterior home.