



U.S. Department  
of Transportation  
National Highway  
Traffic Safety  
Administration

DOT Auto Safety Hotline  
Vehicle Owner's Questionnaire  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 252

Date Received

27-JAN-2005

Repository ☐

Reference No.  
10109116

OWNER INFORMATION (Type or Print)

Name

Address

City CHICAGO

State IL

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 1/1

VEHICLE INFORMATION

17 digit Vehicle Identification Number located at bottom-left windshield on driver's side

1FAFP33P13W

Make

FORD

Model

FOCUS

Model Year

2003

Date Purchased

Dealer's Name and Telephone Number

100-423-3500

Engine

No. Cylinders 4

Fuel Type

Gas

Original Owner

Dealer's City

Evergreen Park, IL 60805

State

IL

Zip Code

60805

Transmission Type

☒ Automatic

☒ Antilock Brakes

Powertrain

FRONT WHEEL DRIVE

Vehicle Component Code

180000 VEHICLE SPEED CONTROL

Multiple Failure: 1 2 01-20427-2005

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

27-JAN-2005 2:30

Failure Mileage

10-01-05 1

Failure Speed

25

NOT SURE CAR DID NOT STOP WHEN I  
BRAKED IT SLOWED & END OF STOPPED

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

6555 Western Ave

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make

Date Manufactured

Model No./Name

Seat Type

Installation System

Child Seat Component Code

Failed Part

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fine

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

WHILE DRIVING VEHICLE SUDDENLY ACCELERATED WITHOUT WARNING. DRIVER APPLIED THE BRAKES, AND THE PEDAL WENT TO THE FLOOR. DRIVER WAS ABLE TO MAINTAIN CONTROL OF THE VEHICLE, AND DROVE IT TO THE DEALER FOR INSPECTION. THE MECHANIC DETERMINED THAT THE PROBLEM COULD NOT BE DUPLICATED. \*AK

This happen a 2nd time I called the dealership told them I was offered to drive the car in so I had it towed. Attached is a copy of their report. It says that they didn't find any problem. There is a problem. This to date has happen twice. I put on brakes to stop the car & the car he is safe to stop.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this request. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect or a statistical summary thereof, may be used in support of administrative enforcement or litigation against a manufacturer, your response.

I would like this car out of my life because I think this will stop in the future. I do not know if the car happens again. 02-10-05

I would like to know what my options are?  
Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The dealership said there is nothing wrong with the brakes maybe the problem is else where. I know that the car on two occasions didn't stop when it should have after I applied the brakes. This happened after I had my oil changed & tires rotated at the dealership 5 mins. after I left the dealership was when it first happened. I call them immediately & took it back they had someone drive it they said it was fixed. It happened again about a week later I call them and had the car towed. There the next day a copy of their work order is enclosed. The first time I did not get any paper work from them, they just had some one drive the car & did nothing else.

U.S. Department  
of Transportation

National Highway  
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400 Seventh St., S.W.  
Washington, D.C. 20590

Official Business  
Penalty for Private Use \$300

**BUSINESS REPLY MAIL**

FIRST CLASS PERMIT NO 75173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-218  
400 7th Street, SW  
Washington, DC 20590

NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES



**VEHICLE  
OWNER'S  
QUESTIONNAIRE**

**DOT AUTO SAFETY HOTLINE**

TO REPORT VEHICLE SAFETY DEFECTS  
COMPLETE THIS FORM

OR

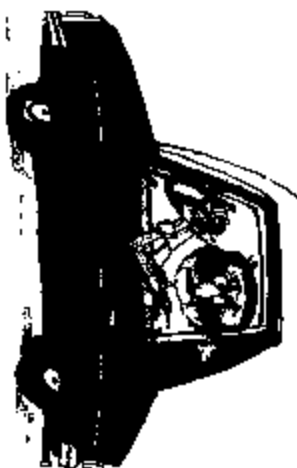
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and dial toll free at

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(DASH) 2 DOT



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DOCUMENT HAVE BEEN REMOVED  
TO PROTECT UNWARRANTED  
INVASION OF PERSONAL PRIVACY  
PURSUANT TO EXEMPTION 6 OF  
THE FREEDOM OF INFORMATION  
ACT (FOIA), 5 U.S.C. 552(b)(6).**