



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 252

Date Received

2005 APR 25
27-JAN-2005

Repository ☐

Reference No.
10109095

OWNER INFORMATION (Type or Print)

Name

Address

City PASADENA

State TX

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA will NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 04/01/05

VEHICLE INFORMATION

17 digit Vehicle Identification Number (located at bottom of windshield on driver's side)

2N6LM75WXRX

Make

MERCURY

Model

MARQUIS

Model Year

1994

Date Purchased

04-May-1998

Dealer's Name and Telephone Number

713-979-8142
Southwest Lincoln-Mercury Inc.

Engine:

No. Cylinders 8

Fuel Type:

Gas

Original Owner

Dealer's City

Houston

State

TX

Zip Code

77236

Transmission Type

AUTOMATIC

☒ Antilock Brakes

☒ Cruise Control

Powertrain

REAR WHEEL DRIVE

Vehicle Component Code

110000 ELECTRICAL SYSTEM

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

27-JAN-2005

Failure Mileage

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM18ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☒ Yes ☐ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

Y

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, i.e. parts repaired or replaced (and if old part is available).

VEHICLE WAS PARKED INSIDE OF THE CARPORT AND WITHOUT WARNING IT CAUGHT ON FIRE. DRIVER CALLED THE FIRE DEPARTMENT TO EXTINGUISH THE FIRE. VEHICLE WAS TOWED BY THE INSURANCE COMPANY. AK Vehicle was not towed

but was inspected by Joseph F. Elmer, engineer with Verite Forensic Engineering (936-756-2201) contracted by Ford Motor Co. He could not find what caused fire and said the cruise control switch had melted completely. Car is now parked in my yard.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

My husband and I had driven the car approximately 22 miles round trip prior to the incident. We did not experience any difficulty and no warning lights appeared on our dashboard during the trip. It had been parked about two hours in our carport when we noticed there was white smoke across our breakfast room window and immediately looked out and saw the fire coming out of the front of the hood. My husband and my brother-in-law had two water hoses on it until the fire trucks arrived and extinguished the fire. Fortunately, we were able to remove our 2007 Grand Marquis that was parked next to it. The sad part is that my 1994 car was heavier and drove smoother than the 2007. You couldn't feel the bumps on the road. It was truly a great loss to us because we are retired and on a fixed income.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



**VEHICLE
OWNER'S**

QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

**TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM**

OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



U.S. Department of Transportation
National Highway Traffic Safety
Administration
www.nhtsa.dot.gov/hotline



Consumer Affairs

PO Box 6248, MD 3NE-B
Dearborn, MI 48126 USA

February 3, 2005

Sent Via U.S. Mail

Pasadena, TX

RE: 1994 Grand Marquis
VIN: 2ME1M75WXRX

Dear

This letter is in response to your request for assistance under Field Service Action 05S24.

We sincerely regret any inconvenience that you have experienced in this matter. However, our review indicates that your vehicle is not involved in 05S24. Only vehicles within the program guidelines can be included in the program. As your vehicle does not fall within those guidelines we are unable to be of assistance in this matter.

We are sorry that our response could not be more favorable to you. Thank you for contacting us.

Respectfully yours,


Lourdes Fonseca-Nearon
Consumer Affairs

HOUSTON FIRE DEPARTMENT

INCIDENT REPORT

RUN NUMBER 0501240489

Incident No 0501240489	Date/Time 01/24/2005 17:37:42	Ref No. 0501240489	Call Type FFMBAA	Alarm level 1	Alarm Method 9
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District	Station	Shift	Call Box
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Resources			Dates and Times			Casualties	
	Apparatus	Personnel				Deaths	Injuries
Suppression	7	28	Dispatch	01/24/2005 17:37:51	Fire Service	0	0
EMS	1	3	Enroute	01/24/2005 17:38:36	Civilian	0	0
Other	0	0	On Scene	01/24/2005 17:46:04			
			Clear	01/24/2005 19:04:06			
			Response	00:08:13			
			Duration	1 Hours 28:14 Minutes			

Location Type STREET	Location 720	CRENSHAW		RD		
(Cross Street:)						
HO		TX		Verified: Y		
Map One 576M	Map Two	Map Three	Parcel No.	Census Tract	Census Block	
EMS District	Fire District	X-Coordinate -95201211	Y-Coordinate 29636521	EMS Zone	Fire Zone	

EXPOSURE No. 0	Incident Type VEHICLE	Primary Action EXTINGUISH	Additional Action	Additional Action	Aid Type NO AID	Aid Agency
Their Incident No.	Mixed Property Use	Property Use PARKING AREA	Detector	Under Control Time	Special Study	Hazmat Ris

Agency F	Officer in Charge 071563	Name HEIDLER, RONALD	Rank	Assignment
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Agency F	Report By	Name	Rank	Assignment
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Property Total 2500	Lost 2500	Saved 0	Contents Total 1	Lost 1	Saved 0
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Exposure Location

Location Type STREET	Location 720	CRENSHAW		RD		
(Cross Street:)						
HO		TX				
Map One 576M	Map Two	Map Three	Parcel No.	Census Tract	Census Block	
EMS District	Fire District	X-Coordinate -95201211	Y-Coordinate 29636521	EMS Zone	Fire Zone	

HOUSTON FIRE DEPARTMENT

INCIDENT REPORT

RUN NUMBER 0501240489

ALL FIRE

No. Resid Units	No. Buildings	Acres Burned	Origin Area	Heat Source	First Item Ignited	Spread
0			ENG AREA	ARCING	UNDETERMINED	N

Material Type	Equip Involved	Ignition Cause	Ignition factor(1)	Ignition factor(2)
		FAILURE	UNSPECIFIED	

On-Site Material(1)	Type	On-Site Material(2)	Type	On-Site Material(3)	Type

Fire Suppression Factor(1)	Fire Suppression Factor(2)	Fire Suppression Factor(3)

Equipment Brand	Model	Serial No.	Year	Power Source	Portability

Human Factor

Asleep	N	Possible impaired by alcohol or drugs	N	Unattended Person	N	Possible mentally disabled	N
Physically Disabled	N	Multiple persons involved	N	Age was a factor	N	Estimate Age	Sex

Local Use

Pre Fire Plan Available	N	Arson Report Attached	N	Police Report Attached	N
Coroner Report Attached	N	Other Report Attached	N		

Vehicles

Involvement	Role	Tag No	State	Make	Model
INV BURNED	FIRE	TB8KBK	TX	MERCURY	

PARTIES INVOLVED (PEOPLE)

Type	Role	Name
NAME	OWNER	OROZCO, TONY

HOUSTON FIRE DEPARTMENT
INCIDENT REPORT
RUN NUMBER 0501240489

HFD055
111894
G/TAC2
2005-01-24/17:50:55
STATUSX
Unit L093 Status timer expired after 12 MIN
2005-01-24/17:52:38
AOR
MD0448
FM835
D070
2005-01-24/17:54:45
ONS
MD0679
FM121
L093
2005-01-24/18:02:54
AOR
MD0024
FM240
L081
2005-01-24/18:11:38
AOR
MD0679
FM121
L093
2005-01-24/18:16:07
PAREXP
PAR Timer expired after 30 minutes
2005-01-24/18:21:08
PARSTP
HFD084
104990
PARS command issued - PAR timer stopped
2005-01-24/18:36:18
PARNTY
HFD054
071336
PARN command issued - PAR timer reset
2005-01-24/18:46:08
STATUSX
Unit E052 Status timer expired after 60 MIN
2005-01-24/19:04:08
AIQ
MD0570
FM123
E052
2005-01-24/19:04:08
CLOSE
MD0570
FM123

Narrative

By Agency F

Unit E052

Dept ID

Date 24-JAN-05

found car under carport on fire in engine area, extinguished fire, checked house for extension, removed smoke with pos. vent. no further damage to house. checked car for further extension, fire contained to engine area, appeared to be elec. in nature.