



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline Vehicle Owner's Questionnaire

TO REPORT VEHICLE SAFETY DEFECTS

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received

10/10/9080

Od_or

rt_dt

od_rt

up_ltr

Reference No.

OWNER INFORMATION (Type or Print)

Name

Street No.

Apt. No.

City

State

Zip Code

Daytime Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date

PRODUCT INFORMATION

Vehicle Identification No. (VIN.)
(17 Digits)

(Located at bottom of
windshield on driver's side)

Make

CHEVROLET
TRUCK

Model

EXPRESS
G1500

Year

2001

Purchased Date

01/20/2001

Dealer's Name

TIM LALLY CHEVROLET

Engine Size
(CID/CC/L)

57L

☐ Turbo

☐ Diesel

☒ Gas

☐ Fuel Injection

☐ New ☐ Used

Dealer's City

BEDFORD

State

OH

Zip Code

44146

No. Cylinders

6

Manufacture Date
(on driver's door or pillar)

12/32/00

Transmission Type

☐ Manual

☒ Automatic

Restraint System

☒ Driverside Air Bag

☐ Motorbelt

☒ Passengerside Air Bag

☐ 2-Point Belt

☒ 3-Point Belt

Cruise Control

☒ Yes

☐ No

Drivetrain

☐ Front

☒ Rear

☐ 4-Wheel

Vehicle Type

☐ Car

☐ Sport Utility

☒ Van

☐ Truck

☐ Minivan

☐ Motorcycle

☐ Other

Body Style

☒ 2-Door ☐ 4-Door

☐ Stationwagon

☐ Pick Up Truck

☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s)

#26111B6

Box

POWER STEERING GEAR

Location

☐ Left

☒ Front

☐ Right

☐ Rear

Failed Part(s)

☒ Original

☐ Replacement

Handicap Adaptive Equip

☐ Yes

☐ No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand

Tire Name

Complete Tire Size

DOT No.

No. of Failures

Date(s) of Failure(s)

Mileage at Failure(s)

Vehicle Speed at Failure(s)

Failed Part(s)
Available?

☐ Yes

☐ No

NHTSA Previously
Contacted?

☐ Yes

☐ No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies). Attach photos if available.)

Crash

☐ Yes

☒ No

Fire

☐ Yes

☒ No

Number of Persons Injured

Number of Fatalities

Reported to Manufacturer

☒ Yes

☐ No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

ON DEC. 15TH I WAS DRIVING TO THE STORE 5 MILES FROM MY HOME. AFTER A STOP SIGN I TRIED TO TURN LEFT & ONLY DID SO WITH GREAT DIFFICULTY. I RETURNED HOME AT A SLOW PACE. EACH TURN BECAME MORE DIFFICULT & WAS ACCOMPANIED BY GRINDING NOISES. ON THE 16TH I HAD THE VAN TOWED TO SERPENTINI CHEVROLET IN AURORA. THEY FOUND THE POWER STEERING GEAR BOX TO BE SEIZED UP INTERNALLY. THE DEALER INDICATED THAT THEY HAD

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to a49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mail postage free or fax to 202-366-7882

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

NEVER ENCOUNTERED THIS PROBLEM BEFORE. ANOTHER
SOURCE TOLD ME THAT IT WAS NOT AN UNCOMMON
PROBLEM.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

Complete and return or place in your car manual for future use



**VEHICLE
OWNER'S
QUESTIONNAIRE
(V00Q)**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS,
COMPLETE THIS FORM

OR

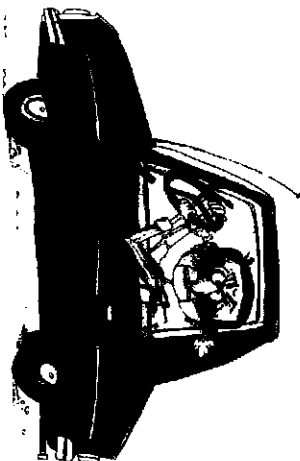
DASH 2 DOT

and dial toll free at

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