



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline Vehicle Owner's Questionnaire

TO REPORT VEHICLE SAFETY DEFECTS
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received

10/09/06

Od_or _____
rt_dt _____
od_rt _____
up_ltr _____

Reference No.

OWNER INFORMATION (Type or Print)

2005 JAN 26 AM 2:33

Name

Street No.

Apt. No.

City San Elizario

State TX

Daytime Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 12, 17, 04

PRODUCT INFORMATION

Vehicle Identification No. (VIN.) (Located at bottom of windshield on driver's side)

1FIDWE30SGXH

Make Ford

Motor Home
Chateau Sport

Model

22 RK
E350 Super
Duty

Year

2000

Purchased Date

12-17-99

Dealer's Name

Odyssey RV, Inc

Engine Size (CID/CC/L)

6.8L

☐ Turbo

☐ Diesel

☒ Gas

☐ Fuel Injection

☒ New ☐ Used

Dealer's City

Elkhart

State

IN

Zip Code

46514

No. Cylinders

10

Manufacture Date (on driver's door or pillar)

11/99 &
8/99

Transmission Type

☐ Manual

☒ Automatic

Restraint System

☒ Driverside Air Bag

☐ Motorbelt

☒ Passengerside Air Bag

☐ 2-Point Belt

☒ 3-Point Belt

Cruise Control

☒ Yes

☐ No

Drivetrain

☐ Front

☒ Rear

☐ 4-Wheel

Vehicle Type

☐ Car

☐ Van

☐ Minivan

☒ Other

☐ Sport Utility

☐ Truck

☐ Motorcycle

☒ Motor Home

Body Style

☐ 2-Door

☐ Stationwagon

☐ Pick Up Truck

☒ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s)

Firestone Steeltex
Radial R4S Tire

Location

☒ Left

☐ Front

All Now

☒ Right

☒ Rear

Failed Part(s)

☒ Original

☐ Replacement

Handicap Adaptive Equip

☐ Yes

☒ No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand Firestone

Tire Name Steeltex Radial R4S

Complete Tire Size

LT 225/75R16 M/S

DOT No.

VD11 1XD 319

No. of Failures

7

Date(s) of Failure(s)

10/1/03, 5/5/04, 6/14/04, 10/6/04, 10/13/04, 10/27/04

Mileage at Failure(s)

29,855, 32,678, 33,226, 35,058, 35,115 & 35,294

Vehicle Speed at Failure(s)

35, 115 & 35, 294

Failed Part(s) Available?

☒ Yes

☐ No

NHTSA Previous Contacted?

☒ Yes

☐ No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies). Attach photos if available.)

Crash Lucky

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Fatalities

Reported to Manufacturer

☒ Yes ☐ No

Firestone Co & Four Winds Int'l

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

This is a Four Winds International Thor motor home. The fourth (4th) tire failed on 10/6/04 at 35,058 miles & then I had to buy two (2) brand new tires on 10/13/04. On 10/13/04 after Firestone put on the 2 new tires at that time it was discovered the right rear inner tire had failed at 35,115 miles. Then before 10-27-04 & before 35,294, the last 2 (two) tires failed. As you know from my prior reports that tread separation was

Continue on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mail postage free or fax to 202-366-7882

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

the problem. I have one tire left to show you (ie, tire #7). Tire #7 has chunking, a manufacturing defect.

Most of the miles were put on in Wisconsin, my home state. When I drove to Texas I drove during the winter months, from Wisconsin. I was stuck in El Paso TX area from 10/11/03 to now because I was afraid to leave this area due to the bad tires. I tried not to drive during the hot summer because of the bad tires. As you can see most of my driving was done during the winter months (ie cool temperatures).

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590



Complete and return or place in your car manual for future use



**VEHICLE
OWNER'S**

**QUESTIONNAIRE
(V00Q)**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

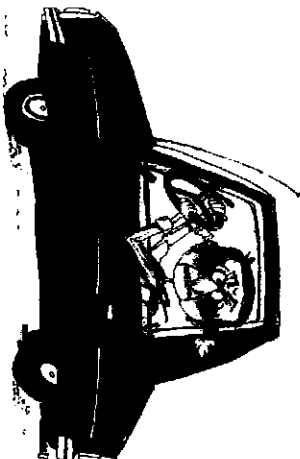
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and dial toll free at

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