



U.S. Department of Transportation

National Highway Traffic Safety Administration

# DOT Auto Safety Hotline Vehicle Owner's Questionnaire

TO REPORT VEHICLE SAFETY DEFECTS  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received

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Reference No.

OWNER INFORMATION (Type or Print)

Name: [Redacted]  
Street No: [Redacted] Apt. No.: [Redacted]  
City: Summerfield State: FL Zip Code: [Redacted]

Daytime Telephone Number: [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
in the absence of [Redacted] name or address to the vehicle manufacturer.

Signature of Owner: [Redacted] Date: 12, 17, 2004

PRODUCT INFORMATION

Vehicle Identification No. (VIN.) (17 Digits): 1GHDX03E020 [Redacted] (Located at bottom of windshield on driver's side)  
Make: Oldsmobile Model: Silhouette Year: 2002  
Purchased Date: 5/12/03 Dealer's Name: Sullivan Dealer's City: Ocala FL State: FL Zip Code: 34474  
Engine Size (CID/CC/L): [Redacted]  Turbo  Diesel  Gas  Fuel Injection  
No. Cylinders: 6  
 New  Used  
Manufacture Date (on driver's door or pillar): [Redacted] Transmission Type:  Manual  Automatic Restraint System:  Driverside Air Bag  Motorbelt  Passengerside Air Bag  2-Point Belt  3-Point Belt Cruise Control:  Yes  No Drivetrain:  Front  Rear  4-Wheel Vehicle Type:  Car  Van  Sport Utility  Truck  Minivan  Motorcycle  Other Body Style:  2-Door  4-Door  Stationwagon  Pick Up Truck  Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s): 2 Goodyear tires Location:  Left  Right  Front  Rear Failed Part(s):  Original  Replacement Handicap Adaptive Equip:  Yes  No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand: Goodyear Tire Name: Eagle LS DOT# M6X0BMWR R02-0631  
Complete Tire Size: P225/60R16 DOT No.: M6X0 BFWR 1202 -1127  
No. of Failures: 2 Date(s) of Failure(s): 4/18/04 Mileage at Failure(s): 33,803 Vehicle Speed at Failure(s): N/A  
Failed Part(s) Available?:  Yes  No NHTSA Previously Contacted?:  Yes  No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies). Attach photos if available.)

Crash:  Yes  No Fire:  Yes  No Number of Persons Injured: [Redacted] Number of Fatalities: [Redacted] Reported to Manufacturer:  Yes  No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

Uneven tire wear, Tread surface lifting off cog. Chunks of tread broke off. See photos. When I contacted Goodyear they were only willing to pro rate tires toward purchase of new Goodyear tires. I replaced these tires prior to notifying Goodyear because of the severity of the defect of the tires and because I was leaving out of town for cancer treatment.

Continue on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to a49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mail postage free or fax to 202-366-7882