



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DO*
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100145

Date Received

2005 FEB 16
27-JAN-2005

Repository

Reference No.
10108012

OWNER INFORMATION (Type or Print)

Name: [REDACTED]
Address: [REDACTED]
City: MOUNT STERLING State: KY Zip Code: [REDACTED]

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of your name or address to the vehicle manufacturer.
Signature of Owner: [REDACTED] Date: 2/8/05

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield: IFAFP25UXWA [REDACTED]
Make: FORD Model: TAURUS Model Year: 1998
Date Purchased: 6-22-00 Dealer's Name and Telephone Number: DUTCH'S FORD MERCURY 859-488-0424
Original Owner: Dealer's City: MT. STERLING KY 40353 State: KY Zip Code: 40353
Engine: No. Cylinders: 6 Fuel Type: GASOLINE
Transmission Type: AUTOMATIC Antilock Brakes Powertrain: Cruise Control
Vehicle Component Code: 021210 SUSPENSION:FRONT:SPRINGS:COIL SPRINGS
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 02 JAN-2005 Failure Mileage: 77143 Failure Speed: 0-5
FRONT COIL SPRING AND TIRE ON PASSENGER SIDE

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: [REDACTED] Tire Model (Name or Number): [REDACTED] Tire Size (Example P215/65R15): [REDACTED]
DOT No. (Example: DOTM1BABC036): [REDACTED] Original Equipment Prior Repair Failure Location: [REDACTED]
Tire Component Code: [REDACTED] Tire Failure Type: [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No
Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

WHILE PULLING OUT OF THE DRIVEWAY THE FRONT COIL SPRING BROKE WITHOUT WARNING. AS A RESULT, THE FRONT PASSENGER SIDE TIRE WAS PUNCTURED. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-502) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

ON SUNDAY NITE JAN 2ND 2005 AT 10:25 PM AS I PULLED OUT TO LEAVE FOR WORK, I HEARD A LOUD POP AND FELT THE PASSENGER SIDE DRAG, UPON EXITING THE CAR I SAW WHAT I ASSUMED WAS A FLAT TIRE, UPON LOOKING AT THE TIRE THE NEXT DAY, I COULD SEE A CUT ON THE INSIDE SIDEWALL AND THEN I COULD ALSO SEE THAT THE COIL SPRING WAS BROKEN. TO FURTHER SUPPORT THIS CLAIM I ALSO OWN A 2001 TAURUS THAT IS BEING RECALLED FOR THIS AND I ALSO OWNED A 1993 MODEL THAT SUFFERED THE SAME FATE, I THINK I DETECT A TREND THAT COULD CAUSE SOME SERIOUS PROBLEMS. I HAVE ENCLOSED SOME SUPPORTING MATERIAL RELATED TO THIS ISSUE.

THANK YOU

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20690

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 78179 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

**TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
ON**

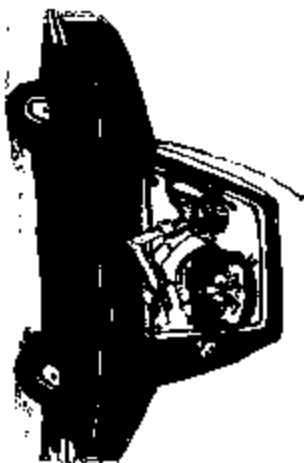
DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



U.S. Department of Transportation
National Highway Traffic Safety
Administration
www.nhtsa.dot.gov/hotline

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**