

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline Vehicle Owner's Questionnaire

TO REPORT VEHICLE SAFETY DEFECTS

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received

 Od_or _____
 rt_dt _____
 od_rt _____
 up_ltr _____
 Reference No.: 12

OWNER INFORMATION (Type or Print)

Name

Street No.

Apt. No.

City

State

Zip Code

Daytime Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 12/30/2004

PRODUCT INFORMATION

Vehicle Identification No. (VIN.) (Located at bottom of
windshield on driver's side)

Make

Model

Year

387AC132KXG

Dodge

1500 Ex Cab

1999

Purchased Date

10/6/2001

Dealer's Name

NorthStar Motor

Engine Size 5.9
(CID/CC/L)☐ Turbo
☐ Diesel

Dealer's City

Pensacola

State

FLA

Zip Code

No. Cylinders 8

☒ Gas
☒ Fuel InjectionManufacture Date
(on driver's door or pillar)

Transmission Type

☐ Manual
☒ Automatic

Restraint System

☒ Driverside Air Bag ☐ Motorbelt
☒ Passengerside Air Bag ☐ 2-Point Belt
☐ 3-Point Belt

Cruise Control

☒ Yes
☐ No

Drivetrain

☐ Front
☒ Rear
☐ 4-Wheel

Vehicle Type

☐ Car ☐ Sport Utility
☐ Van ☒ Truck
☐ Minivan ☐ Motorcycle
☐ Other

Body Style

☐ 2-Door ☒ 4-Door
☐ Stationwagon
☐ Pick Up Truck
☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s)

Upper AND Low Ball Joint

Location

☒ Left ☒ Right
☒ Front ☐ Rear

Failed Part(s)

☒ Original
☐ Replacement

Handicap Adaptive Equip

☐ Yes
☐ No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand

Tire Name

Complete Tire Size

DOT No.

No. of Failures

Date(s) of Failure(s)

Mileage at Failure(s) 85,000 miles

Vehicle Speed at Failure(s):

Failed Part(s)
Available?☐ Yes ☐ NoNHTSA Previously
Contacted?☐ Yes ☐ No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies). Attach photos if available.)

Crash

☐ Yes ☐ No

Fire

☐ Yes ☐ No

Number of Persons Injured

None

Number of Fatalities

Reported to Manufacturer

☒ Yes ☐ No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

Upper and Lower Ball Joints wheel Almost Layed Down Wave out
 To Front Ties were new ties. It were fix By Bee Lines
 That is the name of the shop that fix my Truck Bee Line
 That is what they do front end work line up fram work.
 I Paid \$482.00 Dollars To Have it fix CASH I am sending
 the rec. what i were charge and what i Paid I also HAD to
 Replace the Hold DASH Board it yow up like Paper just crick up and
 Broken up in pieces I Paid \$525.00 for that

Continue on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to a49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Hill Kelley Dodge told me it were not safe to Drive Because
The wheel would fall off The Ball Joint were gone The Dodge
Dealer said That They Told me Dont Drive it

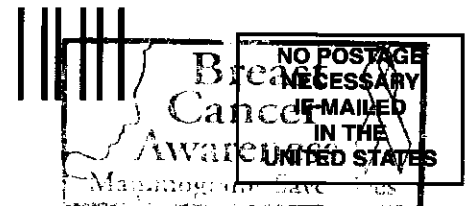
ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590



Complete and return or place in your car manual for future use



**VEHICLE
OWNER'S
QUESTIONNAIRE
(VOC)**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

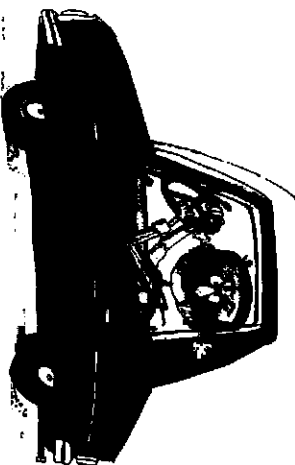
DASH 2 DOT

and dial toll free at

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