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2005 JAN -7 AM 2:05

DEAR SIR,

MY NAME IS

I, AND I'M WRITING

THIS COMPLAINT IN REFERENCE TO BIGGS FOOTING, BUCH
CARROLLAS, OLDSMOBILE GMC TRUCK.

ON AROUND DEC. 03 I TOOK MY CAR TO BIGGS THE
HAVE THEM FIX MY BRAKES, AND WHATEVER WAS CAUSING
MY ABS LIGHTS TO COME ON. IT COST ME \$125.00 TO
HAVE MY CAR FIXED, LESS THEN A YEAR LATER I'M HAVING
THE SAME PROBLEMS WITH MY CAR THIS TIME WHEN I
TOOK MY CAR BACK BIGGS FOR THE SAME THING, THEY
SAID IT WAS MY EGR SYSTEM, NEED BEARINGS, AND
SOMETHING ELSE. \$261.00 FOR EGR SYSTEM, \$500 FOR BEARINGS,
AND ANOTHER \$212.00 FOR SOMETHING ELSE.

I DON'T FEEL THAT I SHOULD HAVE TO PAY FOR SOME
THING THAT THEY WAS SUPPOSE TO FIX THE FIRST TIME.
I DON'T HAVE ANOTHER \$1,000 TO GIVE THEM. IF YOU
CAN HELP IN ANY WAY PLEASE DO.

THANK YOU

P.S. THE BEARINGS WAS A RECALL ORDER ALSO
ENCLOSURE IS COPIES OF THE WORK INVOICE

Jamie
1/13/05

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**