

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		Date Received 28-JAN-2005 Reference No. 10108819		Date Received 28-JAN-2005 Reference No. 10108819	
OWNER INFORMATION (Type or Print) Name: [Redacted] Address: [Redacted] City: HAMBURG State: NY Zip Code: [Redacted] Daytime Telephone Number: [Redacted] Evening Telephone Number: [Redacted] E-mail Address: [Redacted]					
Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO					
Signature of Owner: [Redacted] Date: 2/1/05					
VEHICLE INFORMATION 17 digit Vehicle Identification Number located at bottom of windshield on driver's side: [Redacted] Model Year: 2002 Model: EXPLORER Make: FORD					
Date Purchased: 11/3/02 Dealer's Name and Telephone Number: WEST HAVEN AUTOMOTIVE 649-5640 Dealer's City: HAMBURG State: NY Zip Code: 14075		Original Owner: ☐ Transmission Type: AUTOMATIC ☒ Antilock Brakes ☒ Cruise Control		Vehicle Component Code: 18000 VEHICLE SPEED CONTROL Multiple Failure: 1	
Incident Date(s): 16-JAN-2005 Failure Message: 52,000 Failure Speed: 15 mph SEIZED THROTTLE CABLE		ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE The Make: [Redacted] The Model (Name or Number): [Redacted] The Size (Example P215/65R15): [Redacted] DOT No. (Example: DOTM19ABC036) ☐ Original Equipment ☐ Prior Repair Failure Location: [Redacted] The Component Code: [Redacted] The Failure Type: [Redacted]			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE Make: [Redacted] Date Manufactured: [Redacted] Model No./Name: [Redacted] Seat Type: [Redacted] Child Seat Component Code: [Redacted] Failed Part: [Redacted]					
APPLICABLE INCIDENT INFORMATION Please check all that apply (Failure, Injury, and Property Loss) Crash: ☐ Yes ☒ No Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N					
Narrative description of incident(s), crash(es), and injury(ies): Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure: THE GAS PEDAL WENT TO THE FLOOR, AS A RESULT THE CONSUMER EXPERIENCED SUDDEN ACCELERATION ON ITS OWN. THE CONSUMER TURNED OFF THE VEHICLE IN ORDER TO STOP. THE CONSUMER TOOK THE VEHICLE FOR AN INSPECTION. #JB MAKING LEFT HAND TURN THRU INTERSECTION WITHIN FEET/W/200 100-100 RPM'S WENT TO THE TOP. USED BOTH FEET ON BRAKE TO TRY + STOP. ABS BRAKES WOULD NOT STOP CAR I TURNED CAR OFF IN DRIVE, BUT CAR IN OVERDRIVE STUNTED! RPM'S WENT SKY HI. CAR ON IN CONT ON PULL					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.					
The Privacy Act of 1974 (Public Law 93-529) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Key out of ignition, called AAA to tow to west hennepin
west hennepin found no damage because of the extended
warranty. They said it was a seized throttle cable

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



**VEHICLE
OWNER'S**

QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

**TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM**

OR

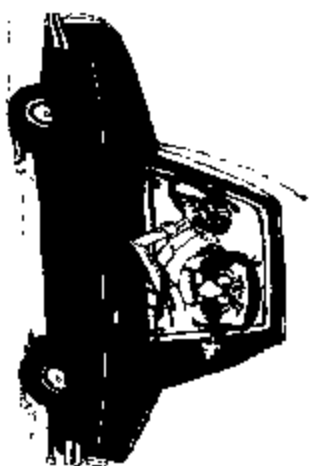
DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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